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Monitor Newsletter August 25, 1997

Bowling Green State University

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MONITOR

VOL. 22 NO. 5 ◆ AUGUST 25, 1997

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Bowling Green, Ohio

Honoring diversity; empowering personhood

Two programs combine to serve diverse student body

One-on-one and community-wide, the Office of Multicultural Affairs and Student Support Services (OMA/SSS) is working to make Bowling Green a positive place for students—particularly students of color—to live, learn and succeed.

The goal of the newly restructured office is to empower students by providing them with the academic, social and cultural support that will enable them to complete their college careers, said Celeste Bland, director.

The office also contributes to University-wide recruitment efforts and helps academic and administrative departments devise and implement policies, programs and activities that will attract multicultural students.

On an even broader level, the office is working to "build an environment on campus where multiculturalism is understood and embraced," said Bland.

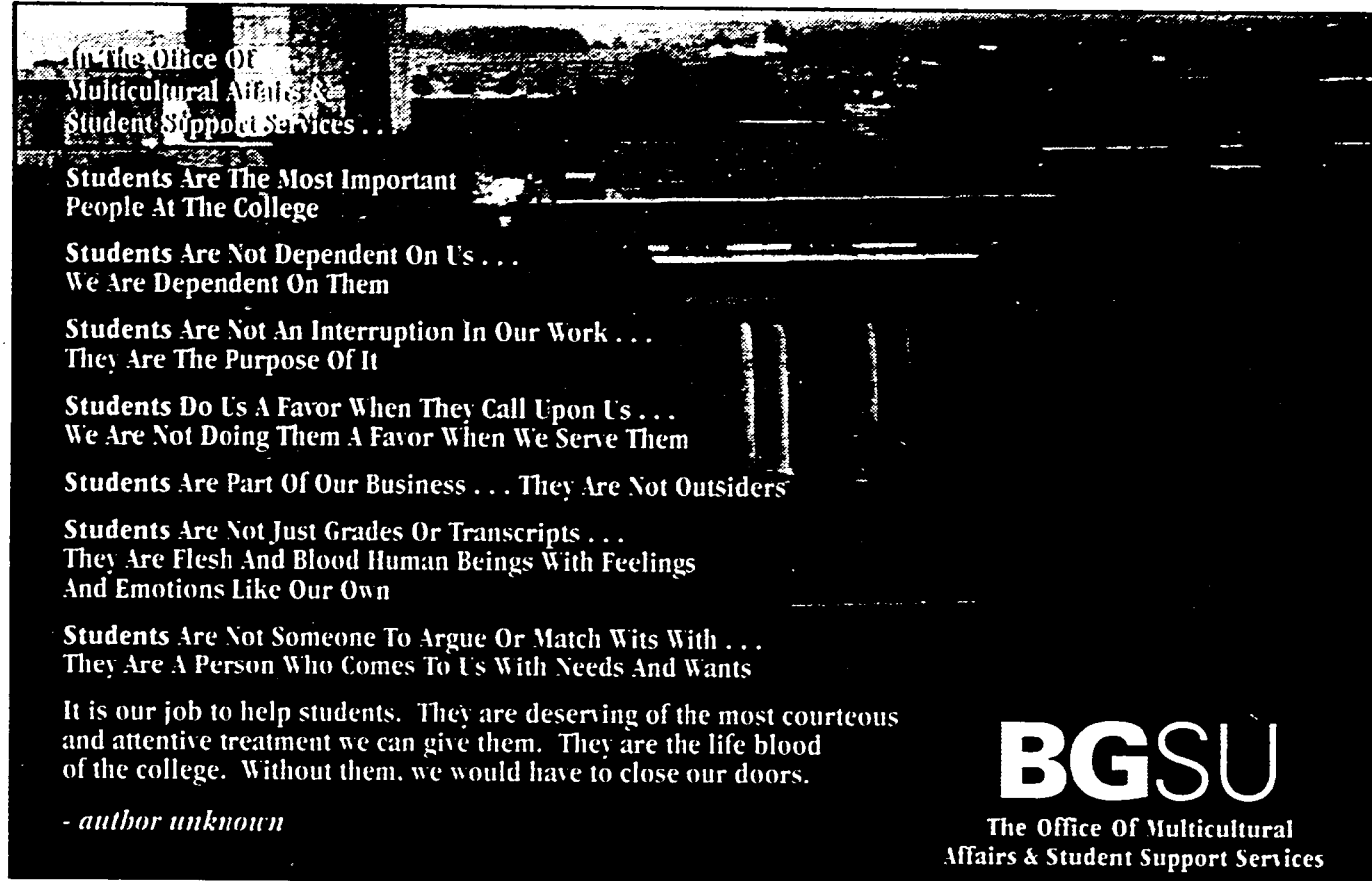
Last May, the OMA and SSS programs were joined and placed under a single umbrella office within student affairs, and an employee from financial aid was transferred into the new office.

The combined office plans to work closely with a grant writing team in the provost's office to enhance and expand services.

Bland has overseen the blending of the two programs. She had been associate director of SSS since 1994 and has worked with student recruitment and retention for 15 years.

"Merging the two comprehensive support programs will eliminate duplication of services and allow the programs to complement one another in achieving their ultimate goal: retention," Bland said.

The office advocates equal opportunities for



In the Office Of
Multicultural Affairs
Student Support Services . . .

Students Are The Most Important
People At The College

Students Are Not Dependent On Us . . .
We Are Dependent On Them

Students Are Not An Interruption In Our Work . . .
They Are The Purpose Of It

Students Do Us A Favor When They Call Upon Us . . .
We Are Not Doing Them A Favor When We Serve Them

Students Are Part Of Our Business . . . They Are Not Outsiders

Students Are Not Just Grades Or Transcripts . . .
They Are Flesh And Blood Human Beings With Feelings
And Emotions Like Our Own

Students Are Not Someone To Argue Or Match Wits With . . .
They Are A Person Who Comes To Us With Needs And Wants

It is our job to help students. They are deserving of the most courteous
and attentive treatment we can give them. They are the life blood
of the college. Without them, we would have to close our doors.

- author unknown

BGSU
The Office Of Multicultural
Affairs & Student Support Services

students, she emphasized. "Both programs provide a holistic approach in their efforts."

Multicultural Affairs provides academic support

"I do not want students of color to ever feel that they have been accepted to BGSU for cosmetic reasons. I want students to know that we value them. My goal is to make students feel connected to the University."

— Celeste Bland

services to students but also works to educate the campus community about multiculturalism and diversity. "This latter goal will be accomplished by providing diversity training throughout the academic year to faculty, staff and students," she said.

Student Support Services is a federally funded program which provides academic support services to eligible students based on their disability status, and their parents' educational background and income. "Office staff work to retain

students as well as provide an environment conducive to learning," Bland said.

"My goal is to create a 'one-stop shop' for the students we serve," said Bland.

"Students are frustrated when they have to visit numerous offices to solve a problem," she explained.

Therefore, the OMA/SSS office will provide the following services: academic advising and counseling; career counseling, financial aid counseling, tutorial services, mentoring, peer advising, graduate school counseling, developmental instruction and study skills.

To aid the retention of students of color, the office works to empower students and provide them with the

tools they need to be successful, Bland said. "The office will focus on students' 'personhood,'" she said. "I want students to know that we care about them. I do not want students of color to ever feel that they have been accepted to BGSU for cosmetic reasons.

"I want students to know that we value them. My goal is to make students feel connected to the University."

To empower 'personhood,' several initiatives have been established, such as self-esteem workshops, leadership seminars, multicultural and multi-ethnic programs, lecture series, alumni networking workshops, and community service projects, Bland said.

Retention of students is a University-wide effort that "requires assistance from various colleges and departments," Bland emphasized. Her office works closely with the colleges and departments to help ensure students' academic success.

"We assist many academic and administrative departments on campus in developing and implement-

ing students with academic support services to help ensure academic success to the third year;

- **Partners In Excellence:** offers a series of on-going evening programs that facilitate career development;

- **Diversity Achievement Award:** provides partial tuition and on-campus room scholarships to eligible students from diverse backgrounds;

- **Diversity training:** coordinates diversity training efforts for the Division of Student Affairs. Requests for workshop presentations should be made to the OMA/SSS Office, 2-2677.

- **Leadership development seminar:** helps students develop and assess their potential to become campus leaders and role models;

- **Financial Aid advising:** provides individual assistance with applications and review of financial aid packages; and

- **Pre-College Enrichment Program:** a six-week summer program for highly motivated students of color who are high-school juniors and seniors.

The MCA/SSS Office is located in 424 Saddlemire Student Services Building. For more information, contact Bland at 2-2642. ◆

— by Shannon McFarlin

ing policies, programs and activities to attract and retain students of color," Bland said.

"I am confident that if we continue to collaborate, the retention of students, and particularly students of color, will increase." (See box.)

Specific services offered by the OMA/SSS office include the following:

- **Freshman Development Program:** facilitates academic and personal adjustment for freshmen;

- **Success Through Excellence:** facilitates con-

Multicultural students: By the numbers

- **The student body:** Of 17,000 students last school year, about 5 percent (some 850) were members of minority groups. Some 450 were African-Americans, with the remainder composed of Hispanics, Native Americans and persons of Asian-Pacific descent. (OMA/SSS)

- **First-to-second-year retention rates:** In 1995-96, 71.4 percent of freshman students of color returned, compared with 75.8 percent of whites. The previous year, 67.9 percent of students of color returned, compared with 76.4 percent of whites. (Office of Institutional Research)

- **Differing experiences:** A 1997 survey of freshmen living in residence halls (the BGSU Undergraduate Experiences Questionnaire), found that less than half (47 percent) of students of color, compared with 67 percent of whites, felt "very or extremely sure" they had made the right choice in coming to Bowling Green.

in brief

Learn to be an effective student advocate

"Being an Effective Advocate in a Learning Community" is the theme of a day-long professional development symposium being sponsored by higher education and student affairs Sept. 26.

The symposium at the Holiday Inn French Quarter, Perrysburg, is in honor of Audrey Rentz, who recently retired after 22 years of service with the University.

The goals of the symposium are:

- to better inform participants about issues surrounding advocacy in higher education and student affairs, and
- to provide participants with strategies and action plans to enhance their own effectiveness as advocates.

The keynote address at 9:30 a.m. features Katherine Moore from Michigan State University.

Afterwards, eight prominent college student personnel faculty members from throughout the region will lead roundtable discussions on selected aspects of advocacy, such as being an advocate for a given student subgroup or cause.

The day continues with a plenary session conducted by the facilitators.

Participants are invited to stay after the training for an evening retirement banquet in honor of Rentz beginning at 5 p.m. The symposium itself (including lunch) costs \$45 (or \$25 for students). The training plus the banquet costs \$65 (or \$35 for students).

To register, contact continuing education at 2-8181. For more information, contact Barbara Henry, higher education and student affairs, at 2-9392 or email: HESA@mailserver.bgsu.edu ♦

Wellness Center coordinator hired

The Center for Wellness and Prevention will soon have a new coordinator.

Christine Hageman will step into the role on Aug. 29. She replaces Jeanne Wright, who has been coordinator for the past six years and is leaving to take a position with the University of Toledo.

Hageman most recently served as a community health coordinator for the Houston County Public Health Department in Caledonia, Minn.

At BGSU, she will supervise education efforts at the Student Health Center, overseeing two health educators as well as 30-50 student peer educators.

Hageman will place special emphasis this year on a grant-funded program to counteract binge drinking among first-year and Greek life students. ♦

**1997-98 Deans, Directors & Chairs
Colleges, Schools, Departments**

College of Arts & Sciences
School of Art
Biological Sciences
Chemistry
Computer Science
English

Ethnic Studies
Geography
Geology
German, Russian & East Asian Languages
History
School of Communication Studies
Interpersonal Communication
Journalism
Telecommunications

Mathematics & Statistics
Philosophy
Physics and Astronomy
Political Science
Popular Culture
Psychology
Romance Languages
Sociology
Theatre

College of Business Administration
Accounting & MIS
Applied Statistics & Operations Research
Business Education
Economics
Finance
Legal Studies
Management
Marketing
Military Science
Aerospace Studies

College of Education & Human Development
Educational Administration & Supervision
Educational Curriculum & Instruction
Educational Foundations & Inquiry
Family and Consumer Sciences
School of HPER
Higher Education & Student Affairs
Special Education

College of Health & Human Services
Communication Disorders
Medical Technology
School of Nursing

Social Work
Criminal Justice Program
Environmental Health Program
Gerontology Program

College of Musical Arts
Composition & History
Music Education
Performance Studies

College of Technology
Technology Systems
Visual Communications & Tech. Education

Libraries & Learning Resources
Access Services
Information Services
Special Collections
Technical Services

Graduate College

Continuing Education, International & Summer Programs

Firelands College
Applied Sciences
Humanities
Natural & Social Sciences

*New Deans, Directors, Chairs. 7/31/97

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Michael Rodgers, Chair
Ronald Lancaster, Chair
Ellen Berry, Co-Chair*
Alice Calderonello, Co-Chair*
Michael Martin, Chair*
Stephen Chang, Chair*
Joseph Frizado, Chair
Klaus Schmidt, Chair
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John Makay, Director
Alberto Gonzalez, Chair*
Nancy Brendlinger, Chair
Douglas Ferguson, Chair*
John Hayden, Chair
Marvin Belzer, Chair
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Marilyn Motz, Chair*
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Gary Lee, Chair
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Eugene Sanders, Chair
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Barbara Keeley, Coordinator (BGSU)
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Gary Silverman, Director
Jennifer Kinney, Director

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Paul Hunt, Chair

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Sudershan Jetley, Chair
Larry Hatch, Chair

Linda Dobb, Dean
Mary Beth Zachary, Head
Elizabeth Wood, Head
Bonna Boettcher, Head
Cliff Glaviano, Head

Louis Katzner, Vice Provost for Research and Dean

Suzanne Crawford, Dean

Darby Williams, Dean
James Smith, Chair
O. Dale Schnetzer, Chair
John Pommersheim, Chair

Opening Day Meetings.....

Monday, August 25

Faculty meetings (all 11 a.m.)

- Arts and sciences, Lenhart Grand Ballroom of the Student Union
- Business administration, 1007 Business Administration
- Education and human development, Jenson Auditorium, Education Bldg.
- Health and human services, Town Room, Student Union
- Technology, 127 A&B Technology Bldg.

Adviser Meetings

- Arts and sciences: 1-2:30 p.m., 121 West Hall
- Health and human services, 1:30 p.m., 246 Health Center
- Education and human development, 1:30 p.m. Jenson Auditorium, Education Bldg.

Faculty and staff, Libraries and Learning Resources

- 1:30 p.m., Pallister Conference Room, Jerome Library

Graduate faculty

- 2:30 p.m., 117 Olscamp Hall

Department meetings

- 3:30 p.m.

MONITOR

Published for faculty and staff of Bowling Green State University

University Vision Statement:

Bowling Green State University aspires to be the premier learning community in Ohio and one of the best in the nation. Through the interdependence of teaching, learning, scholarship and service we will create an academic environment grounded in intellectual discovery and guided by rational discourse and civility.

BGSU is an AA/EEO educator and employer.

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Classified Staff Council meeting

'Change is coming all over'

"Faith [Olson] and Jay [Samelak] are doing an excellent job of representing your positions," said Rebecca Ferguson, assistant provost for human resources. As a guest at the Aug. 18 Classified Staff Council meeting, Ferguson outlined some of the initiatives her office is taking to address a "full plate and full agenda" for classified staff.

"I see our office as a resource to help you have the tools to solve problems," she said, adding that "you'll see a different face," one that is more customer-centered, in human resources.

"It takes a very long time for change to happen very quickly," she said. "A lot of it is going to be driven by your priorities."

Initiatives involving classified staff will include conducting a classification and salary review and encouraging professional development and expansion of skills.

In addition, a comparison of policies/procedures for all three University constituent groups is planned to assess where they differ and why. In some cases, differences, especially for classified staff, may be tied to state law, she said. If it is, we can ask, 'Is it some-

thing we need to lobby to change?' she said.

Other initiatives under

upcoming activities and volunteer opportunities for classified staff. Continuing

"It's the same pie. If we're not all working together, we're working against each other."

— Rebecca Ferguson

consideration include providing employees with a statement showing the value of each benefit received and establishing an internal pool of on-call employees, including retirees, to provide temporary help.

"Change is coming all over," she said. "We're talking about changing a culture."

"It's the same pie," she added. "If we're not all working together, we're working against each other."

In other business:

- council approved a revision in the grievance procedure to allow up to 14 calendar days to complete each step of the process. A flow-chart diagramming the process will be included in the revised Classified Staff Handbook, expected to be distributed in October or November.

- Special Events Committee Chair Meagon Shaffer, dining services, discussed

activities this year will include distributing football and basketball tickets through random prize drawings; participating in the Holiday Parade Nov. 22 and sponsoring a spring golf outing to raise funds for scholarships. Eight volunteer reindeer are needed to distribute candy during the parade (costumes and sacks provided). Volunteers and suggestions for generating donations for the golf outing are also needed. Contact Shaffer at 2-2891 or mlshaff@bgnet.bgsu.edu.

- Classified staff interested in serving as neutral representatives on grievance panels are asked to contact Karen Weber, bookstore, at kweber@bgnet.bgsu.edu. Names will be placed on a "neutral list," from which grievants can choose a representative. A training session will be offered to those on the list to explain roles and responsibilities.

view points.....

James McBride, 84, died Aug. 16 in Huron. He was instrumental in establishing Firelands College and served as its first dean. Memorial contributions can be made to the McBride Arboretum, Firelands College, One University Dr., Huron, Ohio 44839. The following tribute was written by Tim Smith, director of public relations at WBGU-TV, who used to work at Firelands:

"A gentle man died August 16. He was one of the nicest people I have ever known or probably ever will know. Bright, articulate, energetic, a genuine leader, a born educator, and a true gentleman, Jim McBride was the driving force that led to the establishment of Firelands College.

Over the years there have been a few articles about Firelands in *At BG* and in *Monitor*, usually on an anniversary of the campus. Some have told of the incredible success story that led to building the campus—how everyone worked so hard to see the idea of a BGSU branch become a reality; it was a real grassroots fundraising effort.

But behind every initiative such as this, there is someone leading the way, working tirelessly to see the dream become a reality. That person was Jim McBride. Knowing the history of the birth of Firelands, it is easy to imagine that the campus might not exist without him.

Jim taught those who worked with and for him



many things. Students knew him as a friend, counselor, father figure. And although some didn't deal well with his perfectionist leanings, I can't help but think that everyone who had the honor of being in his presence acquired some of his many positive attributes.

He taught me many things. When I was considering coming back to work for the University and taking a substantial pay cut, Jim helped me make the decision. He told me that when he took the job to head a campus that didn't even exist, he took a 50 percent pay cut from his superintendent position. Despite lean-

ing toward taking my current job, Jim's reasoning in his own situation made the difference. But, in his usual way, it was not even a gentle push he gave me. It was, rather, fatherly advice, wise guidance for someone whose compass glass was temporarily clouded.

This paper could be filled with wonderful stories of Jim McBride by those who have known and worked with him since he became part of the BGSU family. I feel honored to be able to tell one that I think is indicative of his genuinely gentle nature.

On Thanksgiving day, while most of us are eating to the point of discomfort, Jim and his lovely wife Margaret, an equally wonderful human being, always did something radically different. Nature lovers, they took a hike in a favorite woods and returned home to a meal of bread and soup. While they were eating, they gave thanks for all that they had and reflected on those in the world who had far less than that bread and soup. Rare folks, these two.

Jim's qualities of perfectionist, teacher, leader, sage and gentle man can serve as a model in our interactions with colleagues and friends. Jim's name will live on at Firelands in the auditorium and arboretum there carrying the McBride appellation. He'd be happy if those who knew him, respected him and loved him would remember him with a gift to the arboretum on the campus that could well be called McBride College." ♦

Health service earns AAAHC accreditation

The University's Student Health Service has earned full three-year accreditation by the Accreditation Association for Ambulatory Health Care Inc.

The awarding of accreditation means that the service meets nationally recognized standards for quality health care set by the Chicago-based accrediting organization, according to Joshua Kaplan, director.

To achieve accreditation, the Student Health Service underwent an extensive on-site survey of its facilities and service. The survey evaluated all aspects of patient care.

AAAHC, a national not-for-profit organization, has accredited more than 500 organizations, including

managed care systems, community health centers and college health services. About 100 college and university health services nationally are accredited.

The service provides outpatient care to all University students and their spouses.

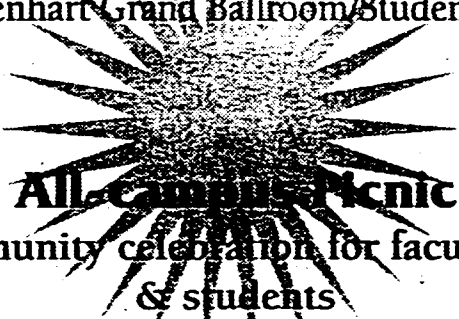
The professional staff includes full-time physicians, nurse practitioners, registered nurses and medical assistants, as well as radiographers, lab technologists, physical therapists, counselors, pharmacists and a health educator.

In addition, Student Health Service operates a Women's Health Clinic and a Center for Wellness & Prevention, which offers health education programs. ♦

You are invited!

Opening Day Convocation

Monday, Aug. 25
9 a.m. refreshments 9:30 a.m. President's address
Lenhart Grand Ballroom/Student Union



A community celebration for faculty, staff

& students

Tuesday, Aug. 26
11:30 - 1:30 p.m.
front lawn of University Hall

- **Free picnic lunch**
Hotdogs, veggie burgers, beverages and snacks. In case of rain, picnic fare will be served free of charge in the dining halls and in the Student Union.
- **Entertainment**
Folk/pop musician Tom Gorman, BGSU marching band and cheerleaders, Freddie and Frieda Falcon.
- **Displays/exhibits**
University departments, including College of Technology electric car and robotics.
- **Prizes and giveaways**
Concert and theatre tickets, bookstore prizes.

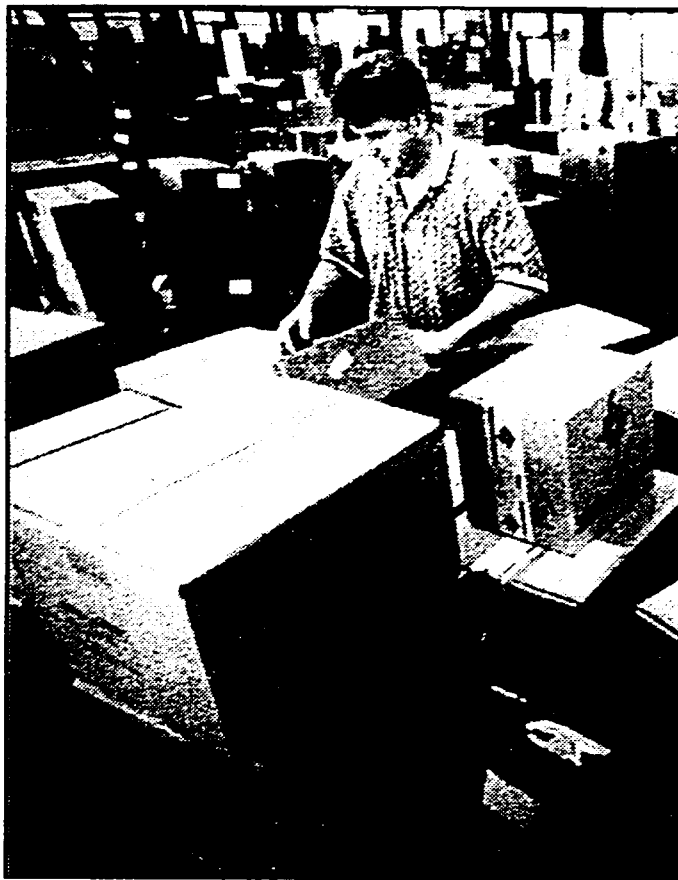
After the strike, books are arriving for fall classes

It wasn't an act of God, but it brought much of the nation to a virtual standstill. And how can a school year begin without textbooks?

So when John Buckenmyer, director of the University Bookstore,

"We're processing and shelving hundreds of cartons of books each day. We're dealing with each publisher on an individual, almost order-by-order basis."

— John Buckenmyer



Bob Walker, University Bookstore, checks in the latest shipment of books. With the UPS strike over, more books are on their way.

learned that the 15-day UPS strike ended Aug. 18, he responded with one word: "Yes!" He knew help was on the way.

"It's very typical to say, 'Let's ship it UPS,'" he said, adding that the strike affected the entire shipping industry, causing other delivery services to limit the amount of cargo they would pick up from a given site.

At the bookstore, the strike "affected all deliveries," he said, creating frustra-

tions and delayed shipments, but not significantly affecting book deliveries as a whole.

"Everything seemed to slow down; we're a little behind."

Normally, UPS delivers 50 to 100 cartons of books daily to the loading dock of the bookstore this time of

year. In two weeks and two days, the store received a paltry 27, Buckenmyer said.

But the store and its suppliers kept books coming through alternative arrangements, such as second-day delivery and motor freight.

Also, "the Post Office had many more cartons for us than ever before," he

added.

The result? "I think we'll be able to provide the majority of books for classes this fall," Buckenmyer said, although "it's hard to say if books for a particular course or class or order will be available."

"A lot we already have," he added, explaining that the big orders and used books purchased through wholesalers tend to arrive through motor freight, not UPS.

Used books typically can be delivered more quickly than books ordered through a publisher so "we will continue to [obtain used books] to try to expedite orders," he said.

"We're processing and shelving hundreds of cartons of books each day," he added. "We're dealing with each publisher on an individual, almost order-by-order basis, and publishers are trying to get books to us as quickly as they can."

The brown UPS trucks, of course, have already begun returning to the bookstore loading dock, just as students begin returning to campus.

But it will take some time to get back to the normal delivery process and schedule, Buckenmyer warned.

"I ask everyone to be patient," he said. ♦

campus calendar..

Monday, August 25

Opening day convocation, 9 a.m. refreshments; 9:30 a.m. President's address, Lenhart Grand Ballroom of the Student Union. Free.

Women's soccer hosts Findlay (scrimmage), 6 p.m., Cochrane Field.

Tuesday, August 26

All-campus picnic, lunch and entertainment for students, staff and faculty, 11:30 a.m.-1:30 p.m., front lawn of University Hall. Free.

Welcoming reception for multicultural and international students, Sponsor: Libraries and learning resources' Multicultural Affairs Committee, 3-4:30 p.m., Jerome Library southwest deck (or library conference center in case of rain).

Performance, Cultural Diversity Players, Free Your Mind: Welcome to the Real World, 7 p.m., lawn east of Olscamp Hall or 101 Olscamp Hall in case of rain.

Wednesday, August 27

Classes start.

Ice cream social, Sponsor: University Activities Organization, noon-2 p.m., Student Union mall. Free.

Dissertation defense, "Voicing Contrast and F2 Transition Characteristics Associated with Children's Unintelligible Speech," by Leslie Plonsker, communication disorders, 2 p.m., 204 South Hall.

Dissertation defense, "Intra- and Intermolecular Energy Transfer Involving Biacetyl Hemicarceplexes," by Ileana Place, photochemical sciences, 3:30 p.m., 123 Overman Hall.

Public skating, 8-10 p.m., Ice Arena.

Thursday, August 28

Comedian/juggler Bill Fry, 8 p.m., Lenhart Grand Ballroom, Student Union.

Friday, August 29

Movie, Private Parts, Sponsor: University Activities Organization, 8 p.m. and 11 p.m., 111 Olscamp Hall. Free.

Saturday, August 30

Movie, Private Parts, Sponsor: University Activities Organization, 8 p.m. and 11 p.m., 111 Olscamp Hall. Free.

Monday, September 1

Labor Day holiday. No classes.

Continuing Events

August 24-30

Welcome week. For a complete list of welcome week activities, visit the BGSU Web site at <http://events.bgsu.edu/bin/list?search=welcome+week>.

August 27 - September 18

Art exhibit, Northwest Ohio Collects II, contemporary art showcasing treasures of the fine art collectors of northwest Ohio, Gallery hours: Tuesday-Saturday, 10 a.m.-4 p.m., Sunday 2-5 p.m., closed holidays, Dorothy Uber Bryan Gallery, Fine Arts Center.

Art exhibit, A Certain Style, "Sound Suits" and "Fetish Works" by Chicago artist Nick Cave and photographs by Dennis Haggerty documenting "biker" style, Hours: see above item, Willard Wankelman Gallery, Fine Arts Center.

Administrative Staff Council

Fall 1997 Reception

Wednesday, September 10
3-5 p.m., Mileti Alumni Center

- Refreshments
- Presentation of 1997 Michael R. Ferrari Award
- Recognition of past chair and secretary
- Recognition of ASC scholarship recipients

Get the point?



Janice Mentrup, a freshman from Cincinnati, receives some pointers from Tom Piccirillo, head coach of the women's soccer team, just in time for BGSU's first-ever varsity women's soccer competition. The inaugural scrimmage game took place Aug. 22 against Siena Heights at Cochrane Field. The action continues against Findlay (Aug. 25, 6 p.m.) and the first regular-season home game, against Louisville (Aug. 31, 2 p.m.).

job postings.....

FACULTY

Assistant/associate/full professor - accounting/MIS. Call 2-2767. Deadline: Dec. 15.

Assistant professor - finance. Tenure-track position. Call 2-8714. Deadline: Dec. 1.

Assistant professor - management. Two full-time tenure-track positions. Call 2-2946. Deadline: Oct. 15.

Assistant professor - journalism. Call 2-2076. Deadline: Oct. 31.

Assistant professor - sociology (social psychology). Full-time, tenure-track position. Call 2-2408. Deadline: Oct. 31.

Assistant professor - sociology (family): Full-time, tenure-track position. Call 2-7257. Deadline: Oct. 31.

Assistant professor - psychology. Four full-time, tenure-track positions in clinical (behavioral medicine), cognitive (computational/neural networks), developmental (adult development and aging), and developmental (child/adoles-

cent social development). Call 2-2301. Deadline: Nov. 28.

Assistant professor - geology. Full-time, tenure-track position. Call 2-2886. Deadline: Dec. 1.

Please contact human resources, 2-8421, for information regarding the following listings:

CLASSIFIED
Posting expiration date for employees to apply: noon, Friday, Aug. 29.
Student Services Counselor (8-29-1) - bursar's office. Pay grade 7.

ADMINISTRATIVE
Assistant Registrar (M-052) - registration and records. Deadline: Sept. 12.

Coordinator of music admissions (V-050) - musical arts. Deadline: Sept. 30.
Development officer (V-046) - arts and sciences. Deadline: Sept. 8.
Director (M-047) Women's Resource and Action Center. Deadline: Sept. 12.