Visions in Leisure and Business

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Front Matter

Visions Editors

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Visions in Leisure and Business

An International Journal of Personal Services, Programming, and Administration
Visions in Leisure and Business

There is a growing demand for information about leisure and business processes that apply to personal services, programming, and administration. Leisure is those services and activities engaged in during time that is free from duty or obligation. It is a vehicle that helps the individual change his life, thereby, making a more positive contribution to his organization and society.

VISIONS IN LEISURE AND BUSINESS is an interdisciplinary umbrella that seeks to improve delivery systems. Business processes in the leisure service industry are different because they are based upon freedom of decision as well as supply and demand. The purpose of the journal is isolation and integration of those business processes that relate to the leisure service industry. Leisure and its associated services have a unique impact upon the business institution, especially in its ability to act as a catalyst to improve the individual and his/her environment. This journal will help to improve and broaden current theory and applied methods through stimulation of ideas among traditional and nontraditional aspects of the leisure and business institution.

VISIONS IN LEISURE AND BUSINESS will not compete with existing journals, but act as a complement to fill the void between the application of leisure sciences and business processes. The first step is the exchange of ideas to give direction to the development of a comprehensive framework for the better application of information. There have been eight conceptual categories identified where professionals need information:

Category I: Information or models about leisure and business processes

Category II: Technology for the practical application of leisure processes

Category III: Information about the service industry to develop theory as well as practical information about how to sell and buy products and services

Category IV: Service industry characterizations, that is, new innovative products along with methodology in how to use them

Category V: Biographical characterizations to assess innovative programs with regard to effectiveness of techniques used

Category VI: Characterization of an educational program and requirements needed to enter a particular segment of profession

Category VII: Biographical characterization of individual who has made a major contribution along with ideas about the status of the profession

Category VIII: Consumer related issues in terms of better utilizing resources to obtain more from products and services

The success of the journal depends directly upon interaction among professionals and their contributions.

There is an unprecedented demand for leisure and only through better management and the application of business processes will the current demand be met by an expanding industry. The application of sound leisure and business principles is one way to control future development of the leisure institution so that it will have a major positive impact on society.
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SUMMARY

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INTRODUCTION

BY

DR. FRANK B. GUADAGNOLO

As many services have begun to mature within the leisure industries, the commercial and public sectors alike have sought to place a greater emphasis on a marketing philosophy. For some, the word "marketing" evokes images of "high pressure selling" and "manipulation". For those more familiar with the foundations of a marketing philosophy the approach is viewed as a prerequisite to doing business. While the commercial sector has embraced marketing in varying capacities, it has only been recently that the public/non profit sector has abandoned its traditional product/selling approach.

It is the intent in this issue of VISIONS IN LEISURE AND BUSINESS to examine the traditional elements of the marketing mix, namely, product, price, place, and promotion. Additionally, articles by Crompton, Godbey, and Warnick raise some important issues when adopting a marketing strategy, particularly as they relate to service marketing. While some of the authors approach the topic from a public perspective most of the information has equal applicability within a commercial setting.

On behalf of this very fine gathering of authors we hope you will find this issue both thought provoking and valuable.