

2003

## Ferrari Award 2003

Bowling Green State University. Administrative Staff Council

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**Index:** ☐ Included ☐ Separate ☒ None

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*Notes*



# Bowling Green State University

Administrative Staff Council  
Bowling Green, Ohio 43403-0373

May 14, 2003

## MEMORANDUM

**TO:** BGSU Community  
**FROM:** ASC Awards & Special Recognitions Committee  
**SUBJECT:** Call for Nominations

This is the 21st year of the Michael R. Ferrari Award. The award, presented to a member of the Administrative Staff, was authorized by the Board of Trustees in 1982 to honor Dr. Ferrari, who served as interim president during 1981-82. The past recipients of the award have been:

1983	Suzanne Crawford, Affirmative Action	2000	Linda Swaisgood, Marketing & Communications
1984	Zola Buford, Registrar's Office	2001	Larry Holland, Facilities Services
1985	Patrick Fitzgerald, WBGU-TV	2002	Bob Waddle, Capital Planning
1986	Gregory DeCrane, Student Activities and Orientation		
1987	George Howick, Management Center		
1988	Richard Conrad, University Computer Services		
1989	Cindy Puffer, Student Health Center		
1990	Jane Schimpf, Food Operations		
1991	Dante Thurairainam, Continuing Education		
1992	Penny Nemitz, Firelands College		
1993	Ann Bowers, Archival Collections		
1994	Ken Schoeni, Athletics		
1995	Norma Stickler, Academic Affairs		
1996	Jill Carr, Office of Student Life		
1997	Thomas Glick, Athletics		
1998	John Hartung, Firelands College		
1999	Cheryl Joyce, WBGU-TV		

Recipients of the award receive an inscribed plaque, a cash award, as well as a reserved parking space for one year. A plaque with the awardee's photograph is also displayed in the University Library Lobby honoring the current recipient.

The first step in choosing this year's recipient is the solicitation of nominations. The selection criteria provided on this website outlines those factors that should be addressed in nominating individuals for the award. The nomination form is to be used, in conjunction with additional materials of support, for the purpose of placing names into nomination. The nominee must be a full-time member of the University's Administrative Staff. Members of the administrative staff, students, faculty, or classified staff may submit nominations. The selection of the award recipient will be made by a committee of administrative staff representing each of the Vice Presidential and Presidential areas. Selection will be made on the basis of the information supplied through the nomination process.

Nomination forms are available on this website. *Please note that the prominence of the University position held by the nominee will not be considered in the nomination or selection process.* All nominations must be submitted to Deb Fleitz, 1037 MMAC, no later than **5:00 p.m., Monday, June 23, 2003.**

BOWLING GREEN STATE UNIVERSITY

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Six students received scholarships sponsored by Administrative Staff Council. They are: Brittany Barhite, a junior telecommunications major; Katherine Galo, a senior English major; Alicia Hug, a senior music education major; Theresa Khoury, a junior integrated language arts and drawing major; Melissa Ryther, a senior secondary math education major, and Adrienne Veitch, a senior physical therapy major.

Ribeau said this year's graduating class is a further example of what BGSU is all about, adding that administrative staff members' investment in students has further enabled them to graduate and go on to become productive citizens.

### Rebecca McOmber, Sheila Brown are dual winners of the Ferrari award

Not one, but two people took home a Ferrari Sept. 16. For the first time, two winners were selected to receive the highest award given to administrative staff at the University.

Sheila Brown, associate director of Multicultural and Academic Initiatives, and Rebecca McOmber, registrar, were presented Michael R. Ferrari awards at the Administrative Staff Fall Reception. They will share the \$1,000 prize and will each have a reserved parking place for one year. Their names will also be inscribed on a plaque.

Criteria for the award comprise three areas: the individual's relationship to the University community, innovation and initiative, and performance above and beyond the position's requirements. Both women's nominators gave them high marks in all three areas.

In the course of her duties, Brown coordinates a number of projects. To everything she does, she brings a tireless work ethic, her nominators said. She also has a special ability for bringing together people from all over campus to make each event or activity better, they noted.

As coordinator of the Pre-College Enrichment Program, which brings students from underrepresented populations to BGSU during the summer for a well-rounded pre-college experience, Brown goes to great lengths to support student success. Enlisting instructors from a diverse array of academic departments and campus offices, "Sheila has maintained an atmosphere of productivity, respect, collaboration and enjoyment of achievement that has nurtured not only the students engaged in this endeavor, but all of the support staff and faculty as well. An exceptionally high percentage of the students in this program have gone on to matriculate to BGSU and gone on to successful college experiences," said Bob Midden, director of Partners in Context and Community, in introducing Brown.

Brown's organizing skills are also put to use in the annual dinner theatre production hosted by her office. She recruits students, faculty and staff to perform in and produce the show, calling upon often previously undiscovered talents in all. "Her energy and attention to the planning of this event is a great example of how to plan a 'multicultural event' that is encompassing of cultural awareness, student participation and involvement from all levels within the institution," wrote Marcos Rivera, co-director of the Office of Student Academic Achievement.

Last year, her nominators said, Brown mustered all her abilities in organizing, initiative and innovation, as well as the strong relationships she has built within the University community, to help a former student in need. When Gabriel Marquez, a recent graduate with whom she had worked closely, was in a near-fatal car accident, Brown organized several fund-raising events and a tribute to Marquez that have raised more than \$13,000 toward his medical bills. Marquez attended the reception yesterday.

In accepting the award Brown said, "It's an honor to be nominated by and to have worked with Dr. Midden, and it's especially an honor to have my dear friend Gabriel here today with me."

X-Sender: lbakkum@mail.cba.bgsu.edu  
X-Mailer: QUALCOMM Windows Eudora Version 5.1  
Date: Mon, 14 Jul 2003 13:55:45 -0400  
To: dfleitz@bgnet.bgsu.edu  
From: Linda Bakkum <lbakkum@cba.bgsu.edu>  
Subject: Ferrari Award Proxy  
X-Filtered: Sendmail MIME Filter v2.3.1 mx02.bgsu.edu h6EHu9W27474  
X-AntiVirus: Sendmail Anti-Virus Filter mx02.bgsu.edu 4.1.60 4276 h6EHu9W27474

Hi Deb-  
Here are my choices ...  
1- Shelia Brown  
2- Becky McComber  
3- Josh Kaplan  
4- Laura Emch  
5- Casey Meyer

Let me know who the committee picks!  
Thanks, Linda

Linda C. Bakkum, Assistant Director  
Undergraduate Studies in Business      PHONE:(419)372-2747  
College of Business Administration      FAX:(419)372-2875  
Bowling Green, OH 43403

<http://www.cba.bgsu.edu>

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Deb

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nominal

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1000 -  
1000

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# BGSU

## Department of Theatre & Film

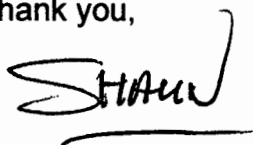
**Shaun W. Moorman**  
Business Manager/Production Coordinator  
338C South Hall  
Bowling Green State University  
Bowling Green, OH 43403  
Ph: (419) 372-0370  
Cell: (419) 351-2383  
Fax: (419) 372-7186  
shaun@bgsu.net, bgsu.edu

July 17, 2003

**TO:** Deborah Fleitz, Committee Chair  
**FR:** Shaun W. Moorman  
**RE:** Ferrari Award

Below you will find my proxy list of those that were nominated for the Ferrari Award. I apologize for not being able to attend the meeting, however it is very difficult to get away from our operation in Huron. Please accept this list as my formal nominations for the Award Committee.

Thank you,



1. Sheila Brown
2. Joshua Kaplan
3. Laura Emch
4. Rebecca McOmber
5. Casey Myer

# THE MICHAEL R. FERRARI AWARD

## Criteria

1. **ELIGIBILITY** - Any person who is a full-time member of the Administrative Staff, i.e., non-faculty contract employee, may be nominated. Nominee must have been an employee for at least one contract year and may not have received the award the previous year. Any nominations from previous years must be resubmitted.
2. **NOMINEES** - Must have exhibited exceptional performance and must have demonstrated a genuine sensitivity to others by showing an open, caring attitude and is attentive to the growth and development of the University. In addition, the nominee must demonstrate at least one of the following attributes:
  - A. Innovation and Initiative - demonstration of resourcefulness in the work place, including the formulation and implementation of creative new ideas. These ideas should have improved the work environment, saved time/or money and, in general, contributed to the better overall efficiency and effectiveness of the University.
  - B. Performance - "above and beyond" that required by the position, e.g., accepting special projects, additional responsibilities such as committee work, giving non-compensable time to effectively complete an assignment, service in professional organizations, or recognition brought to the University through the receipt of grants or through publications.
  - C. Relationship with University Community - The nominee must effectively interact with faculty, staff, or students in providing services that promote growth and harmony in their respective departments, areas, etc., as well as the campus. (This would not mandate service on University groups, committees, boards, etc.)

NOTE: The prominence of the University position held by the nominee should not be considered in the nomination process.





X-Sender: rlynv@mailstore.bgsu.edu  
Date: Thu, 11 Sep 2003 18:34:29 -0400  
To: Administrative Staff Members <asc@listproc.bgsu.edu>  
From: "Robin L. Veitch" <rlynv@bgnet.bgsu.edu>  
Subject: Administrative Staff Fall Reception  
X-Sig: 3272146cdf80498a02c05803c006c12b  
Reply-To: rlynv@bgnet.bgsu.edu  
Sender: owner-asc@utility.bgsu.edu

email/Shown  
w/ ASC  
info for  
PRZ-

## DON'T FORGET....

On Tuesday, September 16 (yes, this coming Tuesday) the Administrative Staff Fall Reception will be held in 202B of the Bowen-Thompson Student Union.

It will run from 2:00 p.m. to 4:00 p.m.

There will be snacks and beverages to stem your afternoon cravings.

There will be remarks from Dr. Ribeau.

There will be (just a little) Administrative Staff business (honest, just a little).

There will be the recognition of the Administrative Staff Scholarship Recipients.

And last, but certainly not least, there will be the awarding of the coveted Ferrari Award.

**I hope everyone can take a little bit of time out of their busy schedules to participate in some fun and fellowship.**

Deb

Shown — announce co-winners —

Linda — checks —

Amy — plaques

Bev — past winners

Marcos — families

3:15

## **TALKING POINTS**

### **THE MICHAEL R. FERRARI AWARD**

- The award was authorized in 1982 by the BGSU Board of Trustees to honor Dr. Ferrari, who served as interim president during the 1981 - 82 school year.
- It is presented to a member of the Administrative Staff, a full-time, non-faculty contract employee. Nominees must have been employed for at least one contract year and may not have received the award the previous year.
- Nominations can be submitted by both administrative and classified staff, faculty and students.
- Nominees must have exhibited exceptional performance and demonstrated a genuine sensitivity to others, with an open, caring attitude.
- Additionally, the nominee must have demonstrated at least one of the following attributes: innovation and initiative; performance, "Above and Beyond" the requirements of the position; relationship with the University Community, with positive interaction with faculty, staff and students.
- Recipients of the award receive an inscribed plaque, a cash award, and a reserved parking space on campus for one year.
- Past recipients include: Sue Crawford, Zola Buford, Pat Fitzgerald, Greg DeCrane, Cindy Puffer, Jane Schimpf, Ann Bowers, Norma Stickler, Jill Carr, John Hartung, Cheryl Joyce, Linda Swaisgood, Larry Holland and Bob Waddle.



# Bowling Green State University

College of Musical Arts  
Bowling Green, Ohio 43403  
(419) 372-2181  
Fax: (419) 372-2938

September 17, 2003

Dr. Joshua Kaplan  
Medical Director, Student Health Service  
Bowling Green State University

Dear Dr. Kaplan:

You were one of many worthy nominees for this year's Ferrari Award, and as you can imagine, the Awards and Special Recognitions Committee of the Administrative Staff Council had a difficult task.

Although you were not chosen, the wonderful things that your nominators said about you in their letters of support should definitely make you feel even more special, so I am enclosing copies for you.

Thank you for all that you do for the BGSU community.

Sincerely,

A handwritten signature in black ink, appearing to read "Deborah", written over the word "Sincerely,".

Deborah L. Fleitz  
Committee Chair



# Bowling Green State University

College of Musical Arts  
Bowling Green, Ohio 43403  
(419) 372-2181  
Fax: (419) 372-2933

September 17, 2003

Ms. Laura Emch  
Associate Director, Systems  
Student Financial Aid  
231 Administration Building  
Bowling Green State University

Dear Laura:

You were one of many worthy nominees for this year's Ferrari Award, and as you can imagine, the Awards and Special Recognitions Committee of the Administrative Staff Council had a difficult task.

Although you were not chosen, the wonderful things that your nominators said about you in their letters of support should definitely make you feel even more special, so I am enclosing copies for you.

Thank you for all that you do for the BGSU community.

Sincerely,

A handwritten signature in black ink, appearing to read "Deborah", with a long horizontal line extending to the right.

Deborah L. Fleitz  
Committee Chair



# Bowling Green State University

College of Musical Arts  
Bowling Green, Ohio 43403  
(419) 372-2181  
Fax: (419) 372-2938

September 17, 2003

Mr. Casey Meyer  
Systems Programmer  
322 Hayes Hall  
Bowling Green State University

Dear Casey:

You were one of many worthy nominees for this year's Ferrari Award, and as you can imagine, the Awards and Special Recognitions Committee of the Administrative Staff Council had a difficult task.

Although you were not chosen, the wonderful things that your nominators said about you in their letters of support should definitely make you feel even more special, so I am enclosing copies for you.

Thank you for all that you do for the BGSU community.

Sincerely,

A handwritten signature in black ink, appearing to read "Deborah", with a long horizontal flourish extending to the right.

Deborah L. Fleitz  
Committee Chair

# THE MICHAEL R. FERRARI AWARD

## Nomination Form

### Individual Nominated:

Name: JOSHUA KAPLAN

Title: MEDICAL DIRECTOR STUDENT HEALTH SERVICE

Campus Address: RIDGE STREET

STUDENT HEALTH SERVICE

### Nominator:

Name: CINDY PUFFER

Title: PHARMACY COORDINATOR

Campus Address: STUDENT HEALTH SERVICE

Phone: 419-572-9880 Email: cpuffer@bgsu.net bgsu.edu

☒ Administrative ☐ Faculty ☐ Classified ☐ Student

A letter of support and at least three (but no more than five) additional letters of reference must accompany this nomination form. The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Résumés are not necessary. No accompanying or extraneous materials will be accepted.

Please keep in mind that the **SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED**. The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 23, 2003**. Late submissions will not be considered.

Deb Fleitz  
1037 MMAC



# Bowling Green State University

Student Health Service  
Ridge Street  
Bowling Green, Ohio 43403-0147  
(419) 372-2271  
Fax: (419) 372-8010

6/7/03

## Memorandum

To: Chair, Michael R. Ferrari Award Committee

From: Cindy Puffer RPh *Cindy Puffer*  
Pharmacy Coordinator

Re: Nomination letter for Ferrari Award

I would like to nominate Josh Kaplan for the Michael J. Ferrari Award. Josh is an outstanding Director within the Division of Student Affairs and I have been fortunate to work under his direction as the Pharmacy Coordinator for the past 18 years. He is an exemplary member of our staff and as you will see he truly deserves the recognition that is associated with this fine accolade.

Dr. Kaplan is a warm and caring individual. He has a strong following of students with whom he interacts on a day-to-day basis that often request to see "only him" for their appointments. Dr. Kaplan has a special gift in treating his patients with respect and dignity and he understands the needs of college student. His close work with the undergraduate student government and graduate students on issues relating to health care are evidence of his fine relationship with students. Josh is a fine example of the core values of the University and he possesses all three of the required attributes.

**Innovation and Initiative-** Dr. Kaplan has been at the helm of one of the most innovative Student Health Services in the nation for almost 18 years. Josh was responsible for the implementation of the mandatory insurance for graduate students and gained approval for the same program via USG. This fine director initiated a "Continuous Quality Improvement"(CQI) program or quality assurance program for our facility. Because of the fine efforts of our CQI program the Student Health Service has successfully passed accreditation with the Accreditation Association of Ambulatory Health Care (AAAHC) three times over the last 10 years. Numerous programs and options for students have been added to the Student Health Service under Josh's direction including the extension of Student Health Service hours to include evening hours, physical therapy services, a travel medicine clinic which is also available to the general public, a managed care bridge plan for students with network based health insurance, continuing medical education for staff, extended eligibility for services to spouses and children of students and extended eligibility for students to use the Health Service for one semester after they leave school. The successes of each of these accomplishments have been geared toward the success and retention of students at BGSU and development of his staff.

**Performance:** Dr. Kaplan has been active and has served on numerous committees throughout his tenure. He has served on the search committees for Executive Director for Personnel and Director of Recreational Sports (chair,) Human Subjects Review Board, Insurance Appeals Committee, Health Promotion Task Force, Health Care Task Force, Insurance Committee, Health Welfare and Insurance Committee, Animal Research Committee, BACCHUS Advisory Board, Asbestos

Advisory Committee, Hazardous Materials Study Group, Project FITWELL Advisory Board (chair,) Interface Committee (chair,) Ad Hoc Severe Weather Policy Committee, Ad Hoc Automatic Emergency Defibrillator Committee, Ad Hoc HIPAA Committee, Ad Hoc SARS Committee. Josh has been actively involved with medical students and has served as volunteer faculty for medical students from Medical College of Ohio.

Dr. Kaplan's performance with his colleagues is also exemplary. Josh has been a very active member of Administrative Staff Council serving as Chair in 1999, member of the Executive Committee and member of the Personnel Welfare Committee. He has served as a member of the Ohio College Health Association (OCHA) as well as a member of their executive Committee and President of this active student health organization. He has also served as a member of the American College Health Association (ACHA), member of the Clinical Medicine Section of ACHA and was elected in 1995 to Fellowship. Recently, Dr. Kaplan exceptional service to the ACHA has been recognized by that organization, with the creation of a fund in his name. The fund will be used to support presentations and professional development activities in the area of clinical medicine. Dr. Kaplan's "Town and Gown" relationship is exemplary. Josh has actively presented to various groups and organizations. He has presented to OCHA, ACHA, Wood County Hospital, and the Mid-America College Health Association. This medical director has been a vital member of and a liaison to several community based groups including the Board of Trustees of the Wood County Mental Health Clinic, Board of Trustees of the Wood County Council on Alcohol and Drug Abuse, The AIDS Task Force and the Wood County Disaster Committee.

**Relationship with the University Community:** Dr. Kaplan has guest lectured several courses and volunteered as a co-instructor for HHS 100/HHS 440 AIDS for two years. Josh was instrumental in collaborating with the English Department to make AIDS the subject of the English Proficiency Exam in 1988. This course was so well received that it received the Ohio Department of Health Leadership in Community Health Promotion Award. Additionally Josh was responsible for writing a column in the BG news for three semesters and has undertaken countless interviews for that same publication for health promotion and welfare over the past eighteen years.

Over the past three years, due to prolonged illness and a suppressed immune system, Josh has been unable to directly treat patients as often as he would like. It has been difficult for him to take a hiatus from this role in which he is so talented. I know that he looks forward to the day when he can once again see patients on a routine basis. Dr. Kaplan is one of the brightest individuals I know. He has dedicated countless hours and energy to making the Student Health Service at Bowling Green State University a superb facility for our students. He has clinical skills and knowledge that are superior to any physician that I have encountered in my 23 years as a practicing pharmacist. In addition to these clinical skills, I admire and respect Josh because he continues to "step up to the plate" daily, in spite of his illness, to take on all issues of his medical director position with great determination and zest. I am sure that there are several qualified individuals being considered for this award. On my part, I cannot think of anyone more deserving based on his dedication, innovation, love of BGSU and pride in a job well done. Dr. Ferrari was an individual who would admire Dr. Kaplan's dedication and determination. I believe that Mick Ferrari would be proud to know that a "down to earth" and exceptionally hard working individual, such as Dr. Kaplan, would be the recipient of the Michael R. Ferrari Award for 2003. Your thoughtful and genuine considerations are greatly appreciated.





# Bowling Green State University

Wellness Connection  
 Student Health Service  
 Bowling Green, Ohio 43403-0147  
 (419) 372-9355  
 Fax: (419) 372-9444

June 10, 2003

To the Ferrari Selection Committee:

I would like to recommend Josh Kaplan for the Ferrari Award. I have worked with Josh since 1985 at the Student Health Service. By the fact that I address him as Josh rather than Dr. Kaplan even though he is my boss/supervisor can show you what sets him apart. He does not focus on titles or the authority he holds in our department. He cares personally for each individual/staff in the Student Health Service and values what each person brings to the clinic.

What is even more important is his care for the students. He addresses the needs of the students and finds ways to help them. For example, he realizes there are students who are uninsured or have limitations with their insurance and need medical care, so he developed the Bridge Plan to aid those students. With more and more limitations made by insurance companies and more and more students who have limited resources he is trying very hard to work through the proper channels within this institution to provide medical care at a very reduced fee. At the time of writing this letter Josh is awaiting word from the Board of Trustees, but through the process has received support from the students and Student Affairs.

Josh never hesitates to speak his mind and take a stand in his beliefs. He does not play the "political games" that many may play to obtain what they want, but is very open and honest with his thoughts and opinions. I most admire Josh for the stand he will take on very sensitive issues. He will always listen and respond to every concern that a student may have. When some students had concerns about their care and staff dealing with sensitive issues, Josh addressed the issues immediately and corrected the situation.

At BGSU the "we care" attitude is exemplified by the role model Josh Kaplan portrays for the Student Health Service and the entire campus.

Sincerely,

A handwritten signature in cursive script that reads "Barbara Hoffman".

Barbara Hoffman  
 Wellness Connection Coordinator.



# Bowling Green State University

Student Health Service  
Fidge Street  
Bowling Green, Ohio 43403-0147  
(419) 372-2271  
Fax: (419) 372-8010

June 19, 2003

Michael R. Ferrari Award Committee  
C/O Deborah Fleitz  
College of Musical Arts

Dear Committee:

I support Joshua Kaplan as a candidate for the 2003 Michael R. Ferrari Award. For the humble, unassuming person that he is, Josh well deserves the honor.

I had been working at the Student Health Service for one and a half years as a nurse practitioner when he started as medical director. I was immediately impressed with his attention to and sensitivity toward the staff and students. His honesty, straightforward approach, and empathy were admirable. He continues to demonstrate those qualities despite his present four years fight with cancer. He loves the Student Health Service and has continued to put forth extraordinary effort to continue attending to staff and students. He continues his "open-door" policy with staff even though we now have to knock first because of his immunosuppressed condition. Though he has to limit contact with patients who might have a contagious condition, he's been able to maintain an afternoon schedule filled with patients who are dealing with depression or have health needs related to international travel. Depression counseling can be tedious. Many people, including other health care professionals, aren't aware of the number of students who struggle with depression. He, who must have some degree of depression related to his own situation, understands how meaningful it is to depressed patients to have someone treat them with compassion.

I am in awe of his ability to read and review numerous journals, highlighting articles that are significant to our managing students' needs. He continually shares this information with us so that we can continue to be current with our care.

I am sure that you will receive nominations for outstanding staff members. I think that Dr. Kaplan's tenure at BGSU so far has been exceptional, and he is worthy of being considered the best. Please award him his due.

Sincerely yours,

A handwritten signature in cursive script, appearing to read "Mary S. Johnson".

Mary S. Johnson, CNP



# Bowling Green State University

17

Student Health Service  
Ridge Street  
Bowling Green, Ohio 43403-0147  
(419) 372-2271  
Fax: (419) 372-8010

June 10, 2003

Michael R. Ferrari Award Committee:

I am writing this letter in support of the nomination of Joshua Kaplan, MD for the administrative Michael R. Ferrari Award. Dr. Kaplan has served as the Medical Director of the Student Health Service for almost 19 years. I have had the pleasure of serving under his leadership for this time. I am an administrator under Dr. Kaplan and serve as his primary advisor for the Student Health Service (SHS). I can attest to his fairness and thoughtful decisions in the operation of the Student Health Service. He has made many creative changes that have benefited the staff, faculty and students at BGSU. He is always looking for ways to save our students money and yet provide the best possible health care to them while at BGSU. Josh is an amazing person with a high level of intelligence and management skills we can admire.

Dr. Kaplan has developed medical insurance coverage for all students at BGSU. He was responsible for mandatory graduate health insurance. He has pursued mandatory health insurance for undergraduates and strongly believes this is an advantage to all undergrad students. Under his leadership a quality assurance program was developed for the Student Health service. This enabled the SHS to become accredited by a national accrediting agency, the Accreditation Association of Ambulatory Health Care. We were accredited over nine years ago. He provides his expertise on the topic of travel medical to all BGSU students, staff, spouses, and off campus patients. He was also responsible for instituting the policy of student use of the SHS for one semester after they are no longer students allowing them continuity of care.

Dr. Kaplan serves on many university committees throughout Student Affairs and interacts with the faculty, upper administration and student government. He serves on the Human Subjects Review Board, Insurance Appeals Committee, Health Promotion Task Force, Health Care Task Force and many others. He serves as a resource for BGSU on the topics of HIPAA, Automatic Emergency Defibrillators (AED's) and SARS. Off campus he has served on many Ohio College Health Association committees including as president of the association. He has also held several offices of the American College Health Association and has been elected a Fellow. Locally, he has served on the Wood County Mental Health Clinic, Board of Trustees, the Board of Trustees for Wood County Council on Alcohol and Drug Abuse, as well as on the Wood County Disaster Committee, American Red Cross.

For the past four years Dr. Kaplan has fought a valiant battle against cancer. He is an inspiration to all of us with his work ethic and perseverance. He is always at work and meetings when most of us would have stayed home. I guess I would call him one of my heroes in life, we all need someone like him to admire and be our role model. Dr. Kaplan is dedicated to provide quality, efficient and affordable health care and insurance to all current BGSU students as well as all students for the past 19 years.

I would ask you to consider him as your top selection. I believe Dr. Kaplan has made BGSU a better university because of his innovative program development. I could go on and on but I think you realize how much I believe he is worthy of this award. Excellent medical care, service to the university, and managing a top-notch university health service are what Joshua Kaplan is all about. To know him makes me realize how much more we all could and should do each and every day. People in health care often forget the reason they have chosen that field and their performance shows it. Not so with Joshua Kaplan, he always puts patients and their needs as his top priority.

Thank you for your consideration of Dr. Joshua E. Kaplan for this award.

Sincerely,

  
Rebecca A. UET.R.T.®

CQI, Radiology Coordinator  
Bowling Green State University  
Student Health Service

# THE MICHAEL R. FERRARI AWARD

## Nomination Form

Individual Nominated:

Name: Laura Emch

Title: Associate Director, Systems

Campus Address: Student Financial Aid, 231 Admn. Bldg.

\_\_\_\_\_

Nominator:

Name: Tina Coulter

Title: Assistant Director, Client Services & Scholarships

Campus Address: Student Financial Aid, 231 Admn. Bldg.

Phone: 372-6856 Email: tcoulte@bgnet.bgsu.edu

☒ Administrative    ☐ Faculty    ☐ Classified    ☐ Student

**A letter of support and at least three (but no more than five) additional letters of reference must accompany this nomination form.** The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Résumés are not necessary. No accompanying or extraneous materials will be accepted.

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*Deb Fleitz  
1037 MMAC*



## Bowling Green State University

19  
Student Financial Aid  
231 Administration Building  
Bowling Green, Ohio 43403  
(419) 372-2651 phone (419) 372-0404 fax  
[www.bgsu.edu/offices/sfa](http://www.bgsu.edu/offices/sfa)  
[sfa@bgsu.edu](mailto:sfa@bgsu.edu)

To: ASC Awards Committee Members  
RE: The Michael R. Ferrari Award  
Nominee: Laura Emch, SFA  
Submitted by: Tina Coulter, SFA

Dear Awards Committee,

It is with great honor I nominate Laura Emch, Associate Director Systems, Student Financial Aid for the Michael R. Ferrari Award. I can think of no one more deserving than Laura. Not only has she been with the University for over 25 years working daily in key positions on-campus, but she has also served the University community by serving as our past chair of ASC, volunteering for various campus events as well as representing BGSU on various committees on-campus and off-campus.

Laura is innovative and shows a great deal of initiative. She has made *great* contributions to the advancement of our office through upgrades to our computer systems. Since I've worked with her, for the past 12 years, I have witnessed Laura's leadership in converting the office through two computer systems, converting programs from very manual loan processing procedures to automated programs, to implementing web enhancements. She has served as an active member of NASU and often identifies problems with our vendor's computer programs before they do. In addition, it is not uncommon to have changes on a weekly basis to the computer jobs that we must run and maintain in order to keep up with the mandates from the U.S. Dept. of Education, Direct Loan Servicing Center, Ohio Board of Regents, and Sigma Systems (computer vendor). Laura has been instrumental in making sure these changes and upgrades have been made. It is Laura's initiative and outstanding work ethics that have allowed her to lead the office through the massive processing changes and reauthorizations we have encountered.

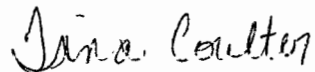
Laura's performance does not stop at the requirements of her daily work schedule. She is often seen working overtime, coming in on weekends and working from home. She has contributed to and presented at state and national conferences as well as served a very successful term on Administrative Staff Council (ASC) completing her final year (last year) as ASC Chair. Under her leadership several administrative staff issues/concerns were addressed and new ideas brought forth. In addition, due to staff limitations and changes in the SFA office's leadership over the course of the past five years, Laura has done a commendable job stepping in and providing stable leadership in times of great uncertainty. Her historical knowledge in combination with her creative imaginings and desire to serve our customers in the best way possible are things that have made her a very vital asset to the office.

These are also important characteristics that she takes with her when working with her colleagues across campus or off-campus. She promotes growth and harmony as she views problems on a holistic level keeping everyone in mind. Much of the success with the MyBGSU portal and the links between our office and the other administrative offices is due in part to Laura's interactions and relationships she has with the other offices and ITS staff. Her dedication and commitment to getting the job done demonstrates how much pride she has as a BGSU employee. Even at her busiest time of year she goes above and beyond by lending a hand, an ear, or just a friendly smile. She has great respect for her

colleagues and upper administration as demonstrated through her open door policy and an office environment full of support, compassion, and cooperation.

A side from the work she does for the University Laura is a devoted mother, spouse, surrogate mother to her graduate assistants, mentor and friend. Her ability to bring humor to a stressful situation and to provide support and encouragement to just about anyone she meets is indescribable. It is with this in mind that I believe Laura is deserving of such a wonderful award. She is a hidden treasure that has been found but now deserves recognition. Thank you in advance for considering Laura Emch as the next Michael R. Ferrari Award recipient.

Respectfully submitted,

A handwritten signature in cursive script that reads "Tina Coulter".

Tina Coulter  
Assistant Director, Client Services and Scholarships  
Student Financial Aid



## Bowling Green State University

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Student Financial Aid  
231 Administration Building  
Bowling Green, Ohio 43403  
(419) 372-2651 phone (419) 372-0404 fax  
[www.bgsu.edu/offices/sfa](http://www.bgsu.edu/offices/sfa)  
[sfa@bgnet.bgsu.edu](mailto:sfa@bgnet.bgsu.edu)

Deb Fleitz  
1037 MMAC

RE: Letter of Recommendation for Laura Emch for The Michael R. Ferrari Award 2003

I heartily recommend Laura Emch, Associate Director of Systems for Student Financial Aid, for The Michael R. Ferrari Award for 2003. I have had the pleasure to work for Laura for a year and a half. In that time I have found her to be a dedicated and cheerful individual. I am always amazed at her open door policy and friendliness even during her busiest days. She is a woman you can count on under any context.

Laura's performance is always above and beyond what is required. She gives 110% at every turn and it is not unusual to find her in her office working diligently after hours or on weekends during our yearly conversions. She also dedicates a great deal of time to Administrative Staff Council, assuring that all sides of an issue are heard. She has been recruited by the NASFAA Conference Committee to do a presentation about Online Award Letters. Even with these additional responsibilities she never allows her job duties to be interfered with.

Her excitement and enthusiasm for her work in the Financial Aid department is as contagious as her smile. She always steps up to volunteer her time and ideas and is always willing to step back and listen to others. She is the first person to intervene when she discovers someone needs help whether in their work or personal life and this open and caring attitude is what has made her a necessary associate of the Financial Aid department. Certainly these many diverse deeds deserve recognition. Please strongly consider Laura Emch for The Michael R. Ferrari Award.

Sincerely,

A handwritten signature in cursive script that reads "Leslie J. Lipper".

Leslie J. Lipper  
Data Systems Coordinator  
Student Financial Aid  
BGSU



## Bowling Green State University

22

Student Financial Aid  
231 Administration Building  
Bowling Green, Ohio 43403  
(419) 372-2651 phone (419) 372-0404 fax  
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[sfa@bgsu.edu](mailto:sfa@bgsu.edu)

June 24, 2003

ASC Awards & Special Recognitions Committee  
Nomination for Michael R. Ferrari Award

Re: Laura Emch

Dear Committee Members,

I am enthusiastic in presenting a nomination for the Michael R. Ferrari Award for the 2003 year. It is my hope that I can present information on this very special lady to your committee, so that you may see her value and imperative work that is done on behalf of BGSU and our students.

Laura's work (which has spanned many years at BGSU) involves many aspects, as she is the Associate Director of Financial Aid, and oversees our Systems Unit, which is the backbone structure of all student aid programs. It is a tireless effort that Laura provides, long hours and many fixes to programs to assure all of our financial aid recipients the timely disbursements of funds, financial aid for living expenses, and accurate information. Each time there is a "breakdown of a system" Laura is calmly there, working diligently with a "rescue team" of "techies" ready to take on each and every new challenge that presents itself day by day. Working without taking vacation time, in a break neck pace, Laura is concerned about the care of our student population. She has innovated many new projects and enhancements to programs, systems, and web applications, along with balancing all daily operations of the Systems unit making certain that things continuously run smoothly for her unit, for our students, for our office and the university. These enhancements have saved the university and its employees, time and money, as well as provide a convenient service to our students adding to their BG experience creating accessible and accurate financial information for them. Her contributions to the implementation of the Blackboard system have been numerous.

Not only does Laura perform her job with the students' well being at heart (and heart she has a lot of), she has taken on a new role under a time of duress after the loss of our Director this past year. Laura was placed in the position of Associate Director and Co-Interim director of Financial Aid, holding the responsibility of the entire office in her hands as an additional role. New decisions to be made for the office as a whole, in addition to the technical decisions daily performed for the well being of the systems programs, all the while acting as a role model for us all to follow. Not only does she give every ounce of her time and effort toward the success of the Financial Aid Office, she believes in what she does.

Last year, Laura was named the Chair of the Administrative Staff Council and has served her position with great honor and vigor. She compliments the position with her contagious laugh, and heart and soul behind every decision made. Her concern for quality and for the best possible decisions to erupt to the top are a style all her own.

With this tumultuous effort and grandiose time commitment to the university and the students whom she loves, this lovely and talented lady has taken a personal toll on her own health for her contributions. She has left our office on FMLA for what we hope is a short time, to care for her own health, which she put aside to continue the efforts of her responsibilities to the success of this university.



She will return shortly after recovery from surgery to return again to her enormous responsibilities. I am not recommending we award this prestigious honor to Laura because she has taken ill. I am suggesting that it took everything she had to give her all to this university, as everything she does is top notch, fine tuned, and well planned. I cannot describe the efforts and reputations this woman emulates as a "face" of this university. If ANYONE deserves recognition for her contributions to this university and to our students, and for her love of the students whom she respects with kindness, it is Laura Emch.

Laura has gone above and beyond not only her university responsibilities but her responsibility to humanity is seen in unique ways. Laura employs graduate assistants that are usually exchange students of foreign descent. Not only does she teach her technology expertise, Laura takes the extra time to introduce them to the "American" traditions usually celebrated on several holiday occasions. She has taken the time to buy pumpkins and help the foreign students carve a pumpkin; she has introduced "American" concepts such as birthday celebrations, baking cookies, Easter egg hunts, egg coloring and Holiday decorating to enhance the experience of the exchange student. Far above and beyond what any of us would step out of our daily role to nurture the learning experience while spending time here at our university. These are concepts unknown to these students and Laura takes the time to introduce "American culture" as well as mentor her technology assistants. The memories that have been created for these students are obviously worth gold, as she has created life long friendships and has kept contact with her past graduate assistants even though they return to their countries. She has created lasting relationships and experiences these students will never forget...and they never have forgotten her. I know I will never forget Laura, as she adds so much to the daily life of BGSU, the Financial Aid Office, the Administrative Staff, her coworkers, her graduate students, and all the students of BGSU.

Laura also serves as a representative for BGSU at the State of Ohio, Mid-State and National conferences for financial aid administrators, OASFAA, MASFAA, and NASFAA. This contribution of time gives birth to a new level of commitment by Laura by helping in the planning of, regulation, and administration of financial aid on all levels. She lives and breathes this stuff, and that's the only way to say it. No one, gives more time, never takes vacation time, and gives on all levels, personal, professional, and at state and national levels to a more grand purpose of serving students, and her university which she loves.

Please waste no time in deciding that your 2003 nominee should be Ms. Laura Emch, and recognize this lady for all her contributions, for no one has taken the time to say "thank you" for her unbelievable efforts, and now she has taken a personal health toll for her time and unbelievable energy devoted to her beliefs of excellent service. I urge you to make this very important decision in favor of our Ms. Laura Emch.

Respectfully,

Gail N. Houtz  
Student Services Counselor  
Student Financial Aid  
Bowling Green State University



## Bowling Green State University

Student Financial Aid  
231 Administration Building  
Bowling Green, Ohio 43403  
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[sfa@bgnet.bgsu.edu](mailto:sfa@bgnet.bgsu.edu)

June 24, 2003

Michael R. Ferrari Award Committee  
Administrative Staff Council  
Bowling Green, Oh 43402

### Committee Members:

I would like to nominate Laura Emch, Associate Director of Student Financial Aid for the 2003-2004 Michael R. Ferrari Award.

Laura has been a vital part of the Student Financial Aid Office for the past 20 years. I really do not recall a time when Laura has not walked into the office with a warm smile and a robust laugh. She is always cheerful and it can make anyone who is not having a good day come to life---she is just that contagious.

Laura has been instrumental in moving the Financial Aid Office into the age of technology. Most of our processes are now available out on our web site which is Laura's creation. She has just touched the tip of the iceberg. All of our documents, scholarship guide, and links for many of our federal processes (entrance/exist interview materials, FAFSA on the Web); electronic award letters, electronic emails are all due to Laura's effort. She was instrumental in the Blackboard project that the university as a community undertook. Laura put countless hours into these projects and you never hear her complain-- she gives up her vacation and home life until projects are completed. She works at home in the evenings and the weekends in order to keep the financial aid office in compliance and she does so without question. She is responsible each year for getting the new SAM software tested in trainer, setting up new tables, adding new enhancements etc. She was also instrumental in getting the system set-up and tested for some of our new processes for the 2002-2003, 2003-2004 academic years such as the Quality Assurance Program and the COD process for our Direct Student Loan Program. Financial Aid constantly changes as does processes. You have to be on your toes to keep up with the ever changing federal financial aid processes. She works with many of her counterparts/ colleagues around the state regarding many of the SAM processes, and is recognized as an expert. BGSU has been recognized as a leading office when it comes to our SAM system because of Laura's efforts. Laura is always willing to assist the office at any time and will work effortlessly to find solutions to system problems. There are always solutions to system problems according to Laura, she does not back down until a workable solution is found. She works well with the ITS staff who are assigned to our office, and I believe she is well respected by those staff members. She also worked hard in setting up our telephone and computer banks for our student assistance, as well as getting a computer center for our front area customers. I could go on and on, but Laura definitely goes "above and beyond" in her job performance not for only the student financial office but also for the university community.

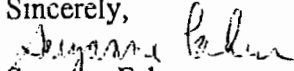
She has touched many lives in her tenure at BGSU.

She is active in the Ohio Association of Student Financial Aid Administrators, the Mid-West and National Association of Student Financial Aid Administrators, and the National Association of Sigma Users (NASU). She served as president elect and then president of NASU. She will be a presenter at the National Association of Student Financial Aid Administrators in July. Her topic is on-line system processing.

Laura served as president-elect for ASC in 2001-2002 and president of ASC for the 2002-2003 year. She is well respected in the BGSU community and also in her home community.

Laura has been an inspiration to me and has taught me more about myself in the past five years than anyone else. I have great respect for Laura, and I can think of no one else who is more deserving of the Michael R. Ferrari Award.

Sincerely,



Suzanne Fahrner

Assistant Director

Student Financial Aid

# THE MICHAEL R. FERRARI AWARD

## Nomination Form

Individual Nominated:

Name: Casey Meyer

Title: Systems Programmer

Campus Address: 322 Hayes Hall

Nominator:

Name: Joe Luthman

Title: DBA

Campus Address: 260 Hayes Hall

Phone: 372-7750 Email: jLuthma@bgaet.bgsu.edu

☒ Administrative ☐ Faculty ☐ Classified ☐ Student

**A letter of support and at least three (but no more than five) additional letters of reference must accompany this nomination form.** The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Résumés are not necessary. No accompanying or extraneous materials will be accepted.

Please keep in mind that the **SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED**. The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 23, 2003**. Late submissions will not be considered.

*Deb Fleitz*  
1037 MMAC



## Bowling Green State University

Information Technology Services  
 209 Hayes Hall  
 Bowling Green, Ohio 43403-0125  
 (419) 372-2911  
 Fax: (419) 372-7723

### Ferrari Nomination for Casey Meyer

Casey Meyer has demonstrated a patient, open attitude this last year, in facilitating the work that the database administration staff needed to perform, when adding Oracle-Unix administrative duties to our already existing IBM mainframe relational database chores.

While Norm Carney and I both were quite familiar with relational mainframe software architecture, taking on relational admin in Unix proved quite daunting. Casey helped us adjust to new systems methods, pointing out best practices and different preventive approaches.

In particular, his approach to streamlining the numerous log messages emanating from 18 production and test Oracle databases, was instrumental not only for our daily chores, but was essential for at least one major code fix for our locally written account management software. One of these messages noted the inordinate growth of the number of open cursors (cursor is similar to a dataset) on one of our Oracle machines. Armed with this information, we were able to show our software staff the SQL statement that all the cursors were running. The code was fixed in a relatively short time after problem diagnosis.

Until fixed, we were forced to clean up a total of 80-100 computer accounts each year, for the last two years. Each time we'd perform the account management synchronization, we'd wonder how the data had become mismatched. While we could pinpoint the time, we could not find the cause of the data anomaly, until Casey's scripts sent the unusual error message to us.

Casey architected this new work in addition to his regular duties this past year, most of which are enumerated in a postscript to this text.

As the Information Technology Services department progresses with an ERP replacement project, Casey's expertise and professionalism will be needed even more.

His patience, diligence, and imagination are much appreciated by his peers. For these, and the above reasons, I am submitting my nomination for Casey Meyer to earn the Ferrari award.

Sincerely,  
 Joe Luthman  
 DBA  
 Information Technology Services

p.s. Regular duties performed this past year follow.

He installed an academic Unix replacement machine and a production Oracle machine.

- moved the University search engine from an NT v4 machine to a Solaris server and upgraded it to the latest version in the process; gained additional stability and security by going to Solaris
- made a number of improvements/updates to the TSM backup server including moving the data store areas to the new Shark disk technology
  - + helped greatly reduce the backup/restore window for many of our servers
- reimplemented our LDAP solution including the addition of new functionality such as limited replication, multiple special purpose servers, increased security, increased performance, and the ability to provide authentication
  - + will eventually impact the entire University community
- web content management installation and setup of two web servers
- implemented the new ldap
- upgraded the University's web search engine
- worked on standardizing our Sun Solaris install procedure so that the same tasks are performed by all administrators
  - + helped achieve a similar look and feel to each server which eases cross administration
- experimented with, then implemented Solaris 9 on a number of machines
  - + Solaris 9 brought increased performance and new features which we are using to help secure servers

Re: Michael R. Ferrari Award Reference Letter

Subject: Casey Meyer

I would like to take this time to recommend Casey Meyer for the Michael R. Ferrari award. I have known and worked with Casey for the last couple of years here at Bowling Green State University. Within this period of time, I have seen him demonstrate the qualities of a Michael R. Ferrari award winner: exceptional performance, attentiveness to the growth of the university (in a technical manner), offering to work at times when he was home or on vacation in order to aid in the timely completion of a project and also his relationship with the entire BGSU community, just by the very nature of his job.

Casey's knowledge and professionalism showed during the lengthy Digital Video Streaming Service (DVSS) project that was implemented in its infancy stages in Fall 2002. The project required cross departmental communication on a very technical level. Casey's knowledge aided in implementing the latest innovative digital video technology and streaming servers that brought national recognition to BGSU. Although he seems to work mainly behind closed doors, it doesn't mean he deserves any less credit.

During the DVSS project, it was required of Casey to work with a couple of different vendors in implementing the new technologies. I heard nothing but accolades from each vendor regarding Casey's professionalism and knowledge. I will share this comment from Tony Short, the Director of Television Learning Services at WBGU-TV:

"During our DVSS project, Casey was very responsive to our needs and worked with us in a very supportive and friendly way. He is certainly very knowledgeable in his field and a very real asset to the University. We are all fortunate that he is part of our university community."

I know that Casey's technical expertise is applied to numerous other projects that intend to improve efficiencies all over campus. His knowledge will again be needed in enhancing the innovative video streaming technologies on campus, when we move to MPEG-4 in the summer of 2003. Like I stated earlier, a lot of times the "technical" people that reside behind closed doors and make the technology that we use day in and day out in a functional, stable and consistent manner, deserve a little more credit than they usually receive. I know, because I am one of them.

Sincerely,  
Tom Cummings  
Technical Services Coordinator  
WBGU-TV/BGSU



# Bowling Green State University

Information Technology Services  
209 Hayes Hall  
Bowling Green, Ohio 43403-0125  
(419) 372-2911  
Fax: (419) 372-7723

Michael R. Ferrari Award Committee

Administrative Staff Council  
Bowling Green State University

Bowling Green, OH, 43403

June 24, 2003

Dear Award Committee,

I am happy to second Joe Luthman's recommendation of Casey Meyer for the Ferrari Award. I have worked with Casey since he was hired by Information Technology Services in 1999, and he has been a valuable asset to the UNIX team ever since. In his first month here, he volunteered to give up his millennium eve to help with the Year 2000 transition, though the late date of his hire in 1999 meant he was not required to be there.

Most people do not realize that UNIX systems administration, which seems like a very scientific and straightforward task, really requires a lot of initiative and creativity. Casey is incredibly bright and has a natural curiosity that has served him well in his position. He literally cannot rest until he has solved a problem. He also is committed to doing things the right way the first time, which means that the machines he administers are very well-run. He is proactive, looking for and dealing with potential problems and issues on his machines and constantly researching new ideas in the field for ways to make things work better. He works very hard, often putting in long hours because he takes pride in what he does.

These qualities make him a great person to work with. He has established good relationships with people in ITS and several other departments during his work on projects like the Eppler Lab, the Digital Video project, and the Web Content Management project.

Casey is a team player, one of those people who quietly gets things done without requiring or even desiring a lot of attention. I am sure that he will probably be a little embarrassed if he receives this award, but people like him deserve recognition.

Sincerely,

A handwritten signature in cursive script, reading "Jennifer Sader".

Jennifer Sader  
Email Systems Administrator  
Information Technology Services





# Bowling Green State University

Department of Computer Science  
 221 Hayes Hall  
 Bowling Green, Ohio 43403-0214  
 (419) 372-2337  
 Fax (419) 372-8061

## MEMORANDUM

**TO:** Deb Fleitz

**FROM:** Ronald L. Lancaster  
 Associate Professor, Computer Science

A handwritten signature in cursive script, reading "Ronald L. Lancaster".

**DATE:** June 25, 2003

**RE:** Casey Meyer

I am pleased to support the nomination of Casey Meyer for the Michael R. Ferrari award. I have known and worked with Casey for several years. I have observed that Casey consistently works to provide outstanding service to the IT user community. I have observed this most directly as a chair and a faculty member in computer science, and also as a member and then chair of the University's Information Technology Committee.

One case in point will serve to illustrate. In 2001 the University needed to replace the computer (called alpha) that had served as the primary instructional computing facility for the Department of Computer Science since the early 1990's. Numerous concerns were expressed by computer science faculty and staff because we had used that system for a number of years, had come to rely on the software available there, and we knew that the new system would be from a different vendor and would not support some of the software that we had come to rely on.

Casey proved to be very sensitive to these concerns. I was the department representative that worked with him for several months to try to ensure a smooth transition to the new system. I would say that he went well beyond what would be expected. He worked tirelessly to install and test the new software. When I found problems he would work to fix them.

In the case of the COBOL compiler, though, we had a real problem. The previous vendor had provided this compiler as part of the system, but the new vendor had no such product. Casey researched the alternatives and presented them to the department. Once we had expressed a preference, he worked with ITS management to find the funds to acquire the software.

The department made one request during this process that, frankly, we weren't sure would be accepted by ITS. Although all Unix systems are fairly similar, the "shell" which is used on the system impacts the way users communicate with the system. Up until that time, ITS had always used a shell called "C Shell" on its systems. This shell has a number of benefits, but it's basically used only by educational institutions. For various reasons (security and efficiency among them), industry tends to use the "Korn Shell." Computer science requested that the Korn shell be the default shell on the new system. This is not a minor issue, because Casey and the others who support the system would need to become familiar with the new environment. Many of the system utilities used at BGSU were developed in and for C Shell and would need to be modified if the Korn Shell were to be adopted. When we made the request to use Korn Shell,

Casey agreed without hesitation. That was significant to me, because I knew that this would involve a lot more work on his part. He understood the reasons that computer science made this request and did his best to make it happen.

In the end, the installation of bgunix came off without a hitch. The faculty and staff of computer science are quite pleased with the quality of service and support we have received from Casey.

This is not an isolated example, but is typical of Casey's drive to do the best job possible. His easygoing manner makes even challenging situations more bearable. He is a pleasure to work with.

I am hopeful that he will be recognized for his outstanding level of commitment and service by being given the Michael R. Ferrari award.

X-Sender: rlynv@mailstore.bgsu.edu  
Date: Wed, 3 Sep 2003 13:26:45 -0400  
To: dfleitz@bgnet.bgsu.edu  
From: "Robin L. Veitch" <rlynv@bgnet.bgsu.edu>  
Subject: Fall Reception

2:00-2:30 p.m. Mixer  
2:30-2:45 p.m. Intro from RV  
ASC business  
2:45-3:10 p.m. ASC scholarship recipients  
3:10-3:20 p.m. Dr. Ribeau  
3:20-3:30 p.m. Ferrari Presentation

X-Sender: bstearn@mailstore.bgsu.edu  
Date: Tue, 22 Jul 2003 10:46:52 -0800  
To: dfleitz@bgnet.bgsu.edu  
From: "Beverly J. Stearns" <bstearn@bgnet.bgsu.edu>  
Subject: September Commitments  
X-Filtered: Sendmail MIME Filter v2.3.1 smtp02.bgsu.edu h6MEjUs11SS0  
X-AntiVirus: Sendmail Anti-Virus Filter smtp02.bgsu.edu 4.1.60 4278 h6MEjUs11SS0

Hi Deb,

As requested, I am sending you my commitments for the month of September to help in proposing a date for the Fall ASC Reception/Ferrari Award announcement.

These are dates/times during which I have conflicts:  
Wed., 9/3 all afternoon (Univ. Libraries Open House)  
Wed. - Fri., 9/10 - 9/12 and Mon., 9/15 (out of office)

Beverly

\*\*\*\*\*

Beverly J. Stearns  
Director, Administrative Programs and Services  
University Libraries  
Bowling Green State University  
Bowling Green OH 43403  
Phone: 419.372.7891  
FAX: 419.372.7996  
bstearn@bgnet.bgsu.edu

# THE MICHAEL R. FERRARI AWARD

## Nomination Form

Individual Nominated:

Name: Sheila Brown

Title: Associate Director, Multicultural and Academic Initiatives

Campus Address: 424 Saddlemire Student Services Building

Nominator:

Name: Bob Midden

Title: Assoc. Prof. & Director, Partners in Context & Community

Campus Address: PCC, 209E Chapman Hall

Phone: 2-0563 Email: midden@bgnet.bgsu.edu

☐ Administrative ☒ Faculty ☐ Classified ☐ Student

**A letter of support and at least three (but no more than five) additional letters of reference must accompany this nomination form.** The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Résumés are not necessary. No accompanying or extraneous materials will be accepted.

Please keep in mind that the **SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED.** The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 23, 2003.** Late submissions will not be considered.

Deb Fleitz  
1037 MMAC

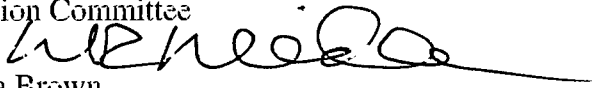
*Accepted*  
7533



# Bowling Green State University

Partners in Context & Community  
 209E Harchman Hall  
 Bowling Green, OH 43403-4201  
 Voice: (419) 372-9443  
 FAX: (419) 372-9779  
 Email: madden@bgsu.edu

## MEMORANDUM

To: Ferrari Award Selection Committee  
 From: Bob Midden   
 Re: Nomination of Sheila Brown  
 Date: June 10, 2003

I am honored to nominate Ms. Sheila Brown, Associate Director of the Office of Multicultural Initiatives, for the 2003 Ferrari Award. Ms. Brown meets and exceeds all three criteria for this award, both in her execution of her daily duties and responsibilities as well as for the extra projects in which she has gone well above and beyond the call of duty.

I have known Ms. Brown as the director of the Precollege Enrichment Program for the last several years in which I have taught the summer science class. I have been consistently impressed with the high quality of her work directing this program. The purpose of this six week program is to bring some of the best and brightest students from under-represented populations to BGSU to encourage them to seriously consider BGSU for their higher education and to give them some additional resources to help level the playing field to improve their ultimate success. In this role, Sheila has met and exceeded especially the third criterion for this award, **Relationship with the University Community**, as she has coordinated the efforts a wide range of individuals and departments throughout the institution, enlisting instructors, arranging a variety of enrichment and co-curricular activities, field trips, tours, and even organizing a live variety performance to showcase the remarkable talents of the diverse group of young people that she persuades to participate in this intense program each year. This work has involved faculty, staff and graduate students from departments and programs as diverse as chemistry, philosophy, mathematics, computer science, career services, residence life, information technology and dining services at the University, but has also extended beyond BGSU to the Medical College of Ohio, the Lucas County Coroner, the State of Ohio Bureau of Criminal Investigation and other organizations. Throughout the years in which she has been involved, Sheila has maintained an atmosphere of productivity, respect, collaboration and enjoyment of achievement that has nurtured not only the students engaged in this endeavor, but all of the support faculty and staff as well. An exceptionally high percentage of the students in this program have gone on to matriculate to BGSU and gone on to successful college experiences.

More recently I have witnessed Ms. Brown's production for the last few years of the annual Dinner Theater hosted by the Office of Multicultural and Academic Initiatives. This is one of the most impressive entertainment and artistic productions that I have ever seen, involving young people and staff from the University. It is nearly the quality that would make it suitable for a professional production. Yet it involves almost no one who

is a full time professional entertainer or artist and it is accomplished on a shoe-string budget. This is one of several examples of how Ms. Brown meets and exceeds the first criterion for this award, **Innovation and Initiative** as well as **Relationship with the University Community** as she finds creative and innovative ways to bring together an amazing array of individuals ranging from first year undergraduates through graduate students, faculty and classified and administrative staff with a spirit of camaraderie and community to display a wonderful spirit of fun and achievement. It is a tribute to her ingenuity that she is able to enlist such a large number of exceptionally talented individuals in this truly inspirational event, to find and acquire the incredible array of resources needed for such a vast operation and to pull it all off, on schedule and while maintaining a pleasant and enjoyable working environment for everyone involved.

Now, in the last few months I have seen Ms. Brown demonstrate a remarkable amount of energy and effort in taking on a series of *extra* projects by which she has clearly met and exceeded the second criterion for this award, **Performance** "above and beyond" that required by her position, as she has organized and arranged a series of benefits and fund raisers for the sake of a remarkable undergraduate student, Gabriel Marquez. Gabriel was involved in the PEP program some years ago and was impressive even then. But he went on to become one of the most well-known and widely liked and admired individuals on campus as an undergraduate student and alumnus. A dynamic and extremely personable young man, Gabriel was involved in an amazing array of public activities in which he invested his incredible talents as a singer, dancer, comedian and all around entertainer, as well as a spokesperson and community leader. I suspect that more students were touched and inspired by Gabriel than almost any other individual at BGSU over the last five years. All those who know him, will confirm this. Tragically, just weeks before Gabriel was to begin to realize his dream of becoming a professional entertainer by joining a cruise ship, another driver struck his car and he suffered severe brain damage. Lapsing into a coma for several weeks it was uncertain whether he would live, at first, and then whether he would ever fully recover. Not only were the dreams of this extraordinary individual threatened, but his financial situation was also in severe jeopardy. Sheila rose to the occasion and helped to organize a series of activities and events that served to provide essential financial support, as well as to provide concrete evidence to Gabriel of the widespread support of our community for his health and recuperation.

Some of the things that she did in this effort including holding a spaghetti benefit luncheon to initiate the fund raising activities which raised, by itself, over \$4000. She also researched steps to obtain a Tax ID # and obtained that for the Center for Multicultural & Academic Initiatives in order to establish a savings account fund with Key Bank and used this instrument to collect several donations via check/cash from a variety of individuals. She also planned and organized a tribute to Gabriel in which many people who have been involved with his many contributions to the University, demonstrated how they had been affected by him and the positive impact he had on our community. She worked aggressively with many administrative staff to get all of the services donated for the event including, lights and sound, staging, flooring, facilities, newspaper advertisements in the BG News, the Bowling Green Sentinel-Tribune, Laprensa and El Tiempo (Toledo Hispanic Papers), a video projector, decorations,

photography and video services, and even lodging for the evening for Gabiel's family. She worked with the Taino Puerto Rican Club of Toledo to co-sponsor the food for the event, completed the application and obtained a food license through Wood County Health Department (many times, operations like this fail to meet this important legal requirement), obtained the Chamber of Commerce Directory and formulated a letter that was sent to over 250 businesses in Wood County soliciting items for the silent auction, and received over 75 items and services as a result, worth over \$5000. This event raised an additional \$3000 towards the Gabiel fund. As with any truly effective leader, not only were her direct efforts productive, but they inspired others to carry on in the same spirit. As a result of the spaghetti benefit and the tribute, other individuals and organizations were motivated and encouraged to sponsor benefits of their own including the BGSU Music Department which held a concert collecting \$750; the Sky Bar collected \$500 in cover charges for Gabiel; Billy Ingram held a concert at Howard Club H where 3 bands performed and raised \$700; and one more benefit is being planned for early fall called "Relay for Life", a 5K run/walk and health fair. To date over \$13,000 has been raised for Gabiel either directly or indirectly by Sheila's efforts. When asked why she did all of these things, which were well beyond the normal activities of her job and position, she replied "I did these things for Gabiel because he was an amazing BGSU student and alumnus! He performed in countless BGSU activities and shows and even as an alumnus, continued to be involved in campus events. He has brought so much joy to the campus over the years through his art and I felt like I needed to try to give back at least a small portion of what he has given to me and the BGSU community."

By now, I think you can understand why I am so enthusiastic in this nomination, for there are even other activities and contributions through which Ms. Brown meets the criterion. But, for the sake of that most precious and scarce commodity, time, I will leave you with only these along with my most hearty and strong recommendation of Ms. Sheila Brown as the 2003 recipient of the Michael R. Ferrari Award.





## Bowling Green State University

Office of the Vice President for Student Affairs  
 303 Saddlemint Student Services Building  
 Bowling Green, Ohio 43403-0140  
 (419) 372-2147  
 FAX (419) 372-8150  
 vpsa@bgsu.edu

June 17, 2003

Michael R. Ferrari Award Selection Committee  
 Bowling Green State University  
 CAMPUS

Dear Ferrari Selection Committee:

I am happy to provide this letter of support for Sheila Brown's nomination for the Michael R. Ferrari Award. Sheila has been at BGSU since 1996, first as a graduate assistant in Recreational Sports and then as a member of the Center for Multicultural and Academic Initiatives staff starting in 1998. As the Vice President for Student Affairs, I have had many opportunities to observe her active involvement and positive contributions to student and campus life in her role as Assistant Director of the Center for Multicultural and Academic Initiatives (CMAI).

Sheila has been involved with the Multicultural Dinner Theatre that CMAI sponsors each spring. She works tirelessly to help students and other volunteers know their parts and her creative influence in these shows is obvious. If you have ever attended one of these events, you will know that they draw a diverse group of students, faculty, staff, and parents as an audience. The **innovation and initiative** involved in the Dinner Theatre serves as a catalyst to unify the campus community while at the same time creatively entertaining them.

As the coordinator of the Pre-College Enrichment Program (PEP), Sheila works throughout the academic year to recruit high school students in Ohio to this program. The PEP is a six-week summer program that provides highly motivated, African American and Latino high school students with a well-rounded, pre-college experience. Students live on the BGSU campus, taking classes in computer technology, algebra, pre-calculus, biological and chemical sciences, philosophy, and career and personal development. The PEP's primary goal is to expose traditionally underrepresented students to the college experience, challenge students' academic skills, and, through academic preparation and scholarship, empower them to pursue higher education. Of the 398 total participants, 326 graduated from high school with over 95% having enrolled in a post-secondary institution. Under Sheila's direction, the PEP staff have established relationships and presented programs to organizations such as the African American College Club (Fremont, Ohio), Rural Opportunities of Bowling Green (community agency serving

migrant farm worker families), numerous high school counselors in Ohio, and several churches with primarily African American and Hispanic congregations to get these organizations to help locate eligible students. Recruitment of these students, coordinating the six-week program, and creating an environment that enables these students to want to pursue higher education is not an easy task. Sheila exhibits the **performance** of a staff member who goes above and beyond what it takes to make this program so successful.

This spring, Gabiel Marquez, an alumni who was very involved as a BGSU student before graduating last year, was in a tragic car accident that left him unable to work. Although Gabiel was getting ready to start a new job, he was unemployed at the time of the accident and thus, without the means to pay the high medical bills associated with his rehabilitation. Sheila planned and organized a spaghetti benefit luncheon which raised over \$4000 for Gabiel's medical expenses. She also organized a tribute to Gabiel, working aggressively with many administrative staff to get all services donated for the event. She also worked with many community businesses to get many other services (e.g., lights and sound, staging, flooring, facility, newspaper advertisements, decorations, photography and video services, and lodging for the evening for Gabiel's family) donated. Sheila also worked with the Taino Puerto Rican Club of Toledo to co-sponsor the food for the event. She solicited items for the silent auction and received over 75 items and services, worth over \$5000. The Tribute was successful in raising an additional \$3000 towards the Gabiel fund. Her ability to get make this event happen speaks to her collaborative **relationships with the University and Bowling Green community** as well as her desire to help the students and alumni with which she works.

Sheila's involvement in these activities is evidence of her support for the Division's programs and services and for helping students succeed at BGSU. She is committed to students, to their well being and development. She often goes to great lengths to be an advocate for students, and her contributions are appreciated. Because of the performance exemplified above, I strongly support Ms. Sheila Brown for the 2003 Michael R. Ferrari Award.

If I can provide further information, please contact me.

Sincerely,



Edward G. Whipple  
Vice President for Student Affairs



# Bowling Green State University

The Center for Multicultural and Academic Initiatives  
 Multicultural Affairs (419) 372-2642  
 Pre-College Enrichment Program (419) 372-2642  
 Diversity Training (419) 372-2642  
 424 Caddlemire Student Services Building  
 Bowling Green, Ohio 43403-0161  
 Fax: (419) 372-2124

June 22, 2003

Ferrari Award Selection Committee  
 1037 Moore Musical Arts Center  
 Campus

Dear Selection Committee:

It gives me great pleasure to endorse the nomination of Ms. Sheila Brown for the 2003 Ferrari Award. I've worked with Ms. Brown in the Center for Multicultural and Academic Initiatives for the last four years. As I reviewed the criteria for the award, Ms. Brown is certainly an excellent candidate for the award. As noted in the nomination letter from Dr. Midden, Ms. Brown's work on campus interfaces with a wide variety of individuals on and off campus. I am simply amazed at the dedication and commitment she exudes in carrying out her responsibilities. She always goes well beyond the expectations of the job, whether it's planning for the Annual Dinner Theater production or running the Pre-College Enrichment Program for African American and Latino high school students.

For the purpose of this endorsement letter, I want to highlight the performance aspect of the criteria. This past spring, a former BGSU student was involved in a serious car accident where he sustained some very serious injuries. The alum, Mr. Gabiel Marquez had been a very involved student on campus and was well respected by many individuals on campus. At the time of the accident, Gabiel was in the process of moving to Chicago to start a career in the entertainment industry. Since he was just beginning his career, he did not have insurance. The accident touched the hearts of so many people on campus. Ms. Brown's magnanimous spirit immediately moved her to take action to coordinate several fundraising initiatives to help offset some of Gabiel's medical expenses. As I mentioned previously, Ms. Brown does everything in an optimal fashion. One of the fundraising events she planned was a tribute to Gabiel. She arranged for the set-up, food, and publicity to be donated by the campus and community organizations and businesses. She also solicited items for a silent auction from areas businesses. There were 300 people in attendance at the tribute and \$3,000 was raised from the event. At an earlier event, Ms. Brown raised \$4,000 from a spaghetti dinner. Organizing the spaghetti dinner and the Tribute for Gabiel was very time consuming, but Ms. Brown did not mind the extra work. She simply wanted to contribute in some way for an alum that had delighted the hearts of so many people in the Bowling Green community. The Tribute is just one example of how Ms. Brown has performed above and beyond the requirements of the job. I wholeheartedly support the nomination of Ms. Sheila Brown for the 2003 Ferrari Award.

Sincerely,

*Bettina C. Shuford*  
 Bettina C. Shuford, Ph.D.

Assistant Vice President for Student Affairs and  
 Director of the Center for Multicultural and Academic Initiatives



# Bowling Green State University

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424 Caddlemire Student Services Building  
Bowling Green, Ohio 43403-0161  
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## Memorandum

To: Ferrari Award Selection Committee  
From: Emily A. Monago  
RE: Nomination for Sheila T. Brown  
Date: June 18, 2003

A handwritten signature in cursive script, reading "Emily A. Monago".

I am both pleased and honored to nominate Ms. Sheila T. Brown for the 2003 Ferrari Award. I have the pleasure of working with Ms. Brown as one of her co-workers in the Center for Multicultural and Academic Initiatives. Because of working in the same department with her since October 1999, I have had the opportunity to witness Ms. Brown's tireless work ethic when coordinating wonderfully executed entertainment, celebrations, and enrichment programs, such as Dinner Theatre, Kwanzaa, and the Pre-College Enrichment Program. As Ms. Brown's co-worker, I also witness the work she does that often goes under recognized and that is the mentoring and academic advising she provides for BGSU students.

Ms. Brown is very popular among the students that she advises in the Center and among other students she works with on campus in a variety of capacities. Her door is always open and students feel comfortable to stop by and see her during office hours. Whether they have an appointment or not, Ms. Brown always has time in her schedule to meet with students. This can be a bit trying at times considering the level of detail and effort she puts into the programs that she coordinates. However, she never shows this and is always cheerful, professional, and inviting to every student that comes to the Center for a meeting. She works hard to make sure that she stays current for students' academic needs by calling them, scheduling advising appointments, and reviewing midterms with students assigned to her caseload. For this reason, I believe she is very successful motivating students to extend themselves and grow within the programs that she coordinates and also within their various academic areas. Ms. Brown puts 100% effort into all that she does.

With the standard that she sets, she motivates her students to give 100% of themselves. With her plate as full as it is, Ms. Brown also finds times to advise student groups such as a sorority and the Africana Dance Troupe.

Not only have I witnessed her motivating students, she is also skilled at motivating staff, students, and community members of all ages and talents. Ms. Brown motivates and rallies our support to assist her with making her programs successful. For the support that she receives, Ms. Brown is always very caring, grateful and never forgets to thank you for any assistance someone can provide. I saw the Tribute to Gabiel Marquez that she coordinated as one of her many ways to show gratitude to a young man that had always been supportive of her and the Center's Programs. Ms. Brown is a hardworking, dedicated, grateful leader and team player. This is the reason why Dinner Theatre, Kwanzaa, and the Pre-College Enrichment Program have been so successful over the past several years.

Ms. Brown demonstrates all of the qualities and criteria that the Ferrari Award is based upon. She is well known, liked and respected throughout the Center, EGSU and community. Ms. Brown is innovative, resourceful, creative, and talented. Going above and beyond to perfect all that she touches is the norm for her. I have never witnessed anything less than the best from Ms. Brown and she is successful at motivating others to put forward their best efforts too. Ms. Sheila T. Brown is indeed deserving of the 2003 Ferrari Award.

6/23/03

The Michael R. Ferrari Award  
Selection Committee  
BGSU

To the Michael Ferrari Award selection committee members:

I write this letter of support for Sheila Brown, who has been nominated for the 2003 Michael R. Ferrari Award by Dr. Bob Midden.

I have had the pleasure of knowing Mrs. Brown for many years going back to when she was a graduate student in the Student Recreation Center. Then, in the early nineties, I was her predecessor in her current position- Assistant Director for the Center for Multicultural and Academic Initiatives and coordinator of the Pre-College Enrichment Program.

Over the years as Assistant Director for the Center for Multicultural and Academic Initiatives and coordinator of PEP, Sheila has shaped her responsibilities to include one of the most anticipated annual campus wide events- Dinner Theater. One of the "Ferrari Award" attributes, "innovation and initiative", is demonstrated by Sheila through the success and anticipation of this event planned for Black History Month. It is with this event that Sheila has connected with many students who participate as actors, dancers, performers, etc. This event also includes the participation of faculty, staff and those from the Bowling Green community. It is with the planning and implementation of the Dinner Theater that I have seen her be at her best. Her energy and attention to the planning of this event is a great example of how to plan a "multicultural event" that is encompassing of cultural awareness, student participation and involvement from all levels within the institution. With her leadership and supervision the event is one that all of the campus talks about and is looking forward to being a part of the following year.

Recently though, Sheila coordinated an event like no other. It was for a former student (alumnus), who was involved with Dinner Theater for 3 years and was the assistant and choreographer for the event this past year (February 2003). Aside from all of her great work as Assistant Director for the Center for Multicultural and Academic Initiatives, Mrs. Brown not only expressed innovation and initiative but she also went "above and beyond" in her level of responsibilities to involve the campus and Bowling Green community to support a fallen friend marred by a auto accident just one week after Dinner Theater. Sheila planned, organized several fund raising events and a final tribute to Gabriel Marquez (BGSU '01).

What is so impressing to me was how she worked aggressively with many administrative staff to get all services donated for the several events. Specifically for the "tribute", Sheila was able to get all services including, lights & sound, staging, flooring, facility, newspaper advertisements in BG news, Sentinel, Laprensa and El Tiempo (Toledo Hispanic Papers), video projector, decorations, photography and video services, and even

lodging for the evening for Gabiel's family, donated. In addition, Sheila worked with Taino Puerto Rican Club of Toledo to co-sponsor the food for the event, completed application for and obtained food license through Wood County Health Department. She obtained chamber of commerce directory and sent out a letter asking for support and "in-kind" assistance to over 250 businesses in Wood County. She was successful in soliciting items for a silent auction, which she received over 75 items and services as a result, worth over \$5000.00.

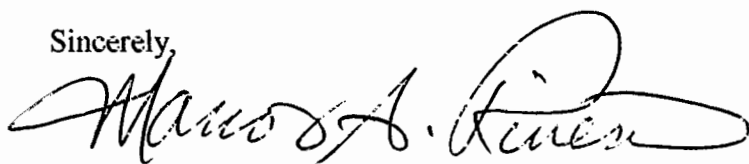
The Tribute was successful in raising an additional \$3000.00 towards the Gabiel Marquez fund. Prior to that though, Sheila coordinated the Spaghetti benefit, which was just days after Gabiel's accident, to involve the support of individuals/organizations like the BGSU Music Dept. which held a concert and collected \$750 that went to the Marquez Fund.

Sheila coordinated merchants from the community to provide fund raising events for Gabiel Marquez. Gabiel was so well known in the community when he was a college student and as an alumni that places like Sky Bar, Howard's Club H each raised several hundred dollars on his behalf. Through Mrs. Brown's commitment and effort, to date she has helped raise over \$13,000 for Gabiel. She got the ball rolling and it got bigger and bigger!

When you ask why she did these things for Gabiel her response is that he was an amazing BGSU student and alumnus. She says that he performed in countless BGSU activities and shows and even as an alumnus, he had continued to be involved in campus events. He has brought so much joy to the campus over the years through his art and she felt like she needed to try to give back at least a small portion of what he has given to her and the BGSU community.

In closing, Sheila's heart and commitment to BGSU, its students and alumni, as expressed in my letter, is testimony enough for me to support her nomination for the Michael R. Ferrari Award. If I can be of further assistance please let me know. I wish the committee the best in selecting the finalist for this award. It will not be an easy task.

Sincerely,



Marcos Rivera,  
Co-Director for the Office of Student Academic Achievement



## Bowling Green State University

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 Multicultural Affairs (419) 372-2642  
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 424 Saddlemere Student Services Building  
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 Fax: (419) 372-2124

June 19, 2003

Deb Fleitz  
 Ferrari Award Selection Committee  
 1037 Mileti Alumni Center

Dear Ms. Fleitz,

It is with great joy and enthusiasm that I nominate Ms. Shelia Brown, Associate Director of the Center of Multicultural and Academic Initiatives, for the 2003 Michael R. Ferrari Award.

I have worked with Ms. Brown for nearly three years. During that time I have witnessed first hand her commitment to Bowling Green State University, the Center for Multicultural and Academic Initiatives and all the individual students with whom she has contact.

The criteria for the Michael R. Ferrari states:

“that nominees must exhibit exceptional performance and must have demonstrated a genuine sensitivity to others by showing an open, caring attitude and is attentive to the growth and development of the University. In addition, the nominee must demonstrate at least one of the following attributes:

- A. Innovation and Initiative
- B. Performance
- C. Relationship with University Community”

Ms. Shelia Brown embodies the former criteria and I would like to draw you attention specifically to her recent efforts that demonstrate her actualization of “Relationship with University Community.”

In early March of 2003 a very talented, gifted and wonderful Bowling Green State University Alumnus named Gabriel Marquez was involved in a near life ending automobile accident. Gabriel was an extremely involved student during his college career at BGSU. He participated in a number of student groups, and events such as: Varsity cheerleading squad, Annual Dinner Theater program, Latino Student Union, created the Latino Cultural Arts Committee, Gospel Choir and the Pre-College Enrichment program just to name a few.

Upon hearing of this tragic news Shelia quickly activated herself and a small group of students, staff and faculty to create an outreach event that would aid Gabriel and his family in their time of desperate need.



In just a few short weeks of time, while Gabiel lay in a hospital in Toledo mostly in an unconscious or semi-conscious state, Sheila was able to organize a campus wide Spaghetti Dinner Benefit which raised about \$4,000.00. She obtained a Tax Identification Number that the Center for Multicultural and Academic Initiatives could use to establish an account at Key Bank for donations to help pay for medical bills the Marquez family would have to pay. She planned and coordinated an even larger campus wide tribute program in Gabiel's honor. The program included a silent auction of items totaling over \$5,000.00, a two plus hour musical and cultural celebration, a catered dinner, and video memorial/montage. Other events that have transpired in efforts to raise money for Gabiel Marquez were a Music Department Concert (\$750), a Sky Bar musical event (\$500), a concert at Howard Club H (\$700). Lastly there is a program being planned for the Fall 2003 semester that will involve a fitness walk/run to raise money for the Marquez family.

Why would an administrative staff person spend so many countless hours planning, coordinating, writing, singing, rehearsing, practicing, soliciting, and organizing events that involve students, administrative staff, faculty, Bowling Green businesses, Chamber of Commerce, northwest Ohio Cultural organizations and ethnic clubs? For one simple reason, that reason being that Ms. Shelia Brown is a person who so deeply cares for her students, who so profoundly appreciates the community and each individual member that makes up the community, who has such an enormous understanding of what it truly means to uplift her fellow man that she simply had to do something to help this student who had given so much to the Bowling Green State University community.

Ms. Shelia Brown has given so much of herself, her time, her money and her tears to embrace a former student who was in desperate need of a community to wrap its arms around him and his family during a very profound tragedy. Shelia was able to maintain all of her full-time work responsibilities as Assistant Director of the Center for Multicultural and Academic Initiatives while doing all of these other extra-curricular programming.

I ask that you select Ms. Sheila Brown as the 2003 Michael R. Ferrari Award winner.

Sincerely,



James T. Jackson  
Coordinator of Multicultural Services

# THE MICHAEL R. FERRARI AWARD

## Nomination Form

Individual Nominated:

Name: Rebecca K. McOmber  
 Title: Registrar  
 Campus Address: 110 Administration Bldg.

Nominator:

Name: AL Gonzalez  
 Title: Vice Provost  
 Campus Address: 305 McFall  
 Phone: 2-6076 Email: agonzal@kyut.kyuu.edu  
☒ Administrative ☒ Faculty ☐ Classified ☐ Student

A letter of support and at least three (but no more than five) additional letters of reference must accompany this nomination form. The letter of support should describe how long and in what capacity you have known the nominee and, in accordance with the criteria, describe the nominee's qualifications for this award. Résumés are not necessary. No accompanying or extraneous materials will be accepted.

Please keep in mind that the **SELECTION OF THE AWARD RECIPIENT WILL BE MADE ON THE BASIS OF THE INFORMATION SUBMITTED**. The nomination form and all supporting materials must be received in the office listed below no later than **5:00 p.m., Monday, June 23, 2003**. Late submissions will not be considered.

Deb Fleitz  
 1037 MMAC

Bob  
 McOmber -  
 husband  
 352 -  
 6951



Office of the University Registrar

320 Lincoln Tower  
1800 Cannon Drive  
Columbus, OH 43210-1233

Phone 614-292-8500

FAX 614-292-7199

E-Mail REGISTRAR@OSU.EDU

June 19, 2003

Ms. Debra Fleitz, Chair

Administrative Staff Council Awards Committee

Re: Nomination for Becky McOmber

Dear Ms. Fleitz:

I'm happy to lend my support to the consideration of Becky McOmber for the Administrative Staff Council Award from Bowling Green State University. I have known Becky for many years through her involvement with the Ohio Association of Collegiate Registrars and Admissions Officers (OACRAO) and as a colleague within the Ohio, public, 4-year-institution registrars group.

Becky served OACRAO in many leadership roles, most recently as the Secretary in 1999-2001. She was an excellent officer, showing great attention to detail within her specific role, and acting as a great professional role model for the organization. Her insight into discussing and addressing important issues for the organization as a whole and for the leadership team specifically was an asset. Within the Ohio, public, 4-year-institution registrars group, we have all valued Becky's long history and wealth of knowledge about our profession.

On behalf of both groups, we think very highly of Becky and strongly endorse her candidacy for this award. If you have additional questions, please contact me at 614.292.1556 or via e-mail at [myers.7@osu.edu](mailto:myers.7@osu.edu).

Sincerely,

Brad A. Myers, J.D.

University Registrar, The Ohio State University

Former OACRAO president



## Bowling Green State University

Information Technology Services  
209 Hayes Hall  
Bowling Green, Ohio 43403-0125  
(419) 372-2911  
Fax: (419) 372-7723

June 20, 2003

Dr. Alberto Gonzalez  
Office of the Provost  
230 McFall Center  
Bowling Green, OH 43402

Dear Dr. Gonzalez,

I'm writing this letter to support Rebecca K. McOmber's nomination for the Michael R. Ferrari Award. I am a Systems Analyst in the Information Technology Services Department and over the past 20 years, I have worked with Becky on several projects. However, for the past eight years, I had the fortunate opportunity to work very closely with her on a large project that entailed redesigning the Ohio Board of Regents (OBR) Student Enrollment Data Collection System. Working with Becky on this project leads me to conclude that she is an outstanding Administrative Staff member and a true diamond to Bowling Green State University.

In 1996 the Ohio Board of Regents (OBR) announced that after 30 years, their current data collection system had become obsolete and would be replaced with a more comprehensive reporting system. A team of people was assigned to this project and with Becky as the Team Leader, we began to gather information and analyze the new requirements. Becky's leadership style fostered a true team environment. She led the team with her belief in true cooperation and her gift of genuinely caring for others. This provided an atmosphere that enabled the team to work together effortlessly and harmoniously.

Throughout the research phase, it was clear that Becky's top priority was to report data accurately so that the University would receive the maximum subsidy allowed. Her drive for excellence and attention to detail proved to be invaluable during this phase of the project. There were 18 new files that would need to be reported to OBR. They contained data on academic programs, degrees, courses, undergraduate and graduate students, course enrollment, alternative credit, transfer credit and grading systems. In addition to the new files, we also needed to interface with the new OBR Faculty/Staff and Facilities reporting systems that were being developed. The research and coordination that went into this was extremely tedious and took a great deal of time. Becky had countless conversations with OBR discussing the requirements for the fields on the files. She assumed nothing and never read between the lines. It sometimes took months of communicating with OBR to confirm how one particular field should be reported. Her research was extremely thorough and comprehensive.

Dr. Alberto Gonzales  
June 20, 2003  
Page 2


During the development and testing phases of the project Becky was always there to support us. We were faced with several setbacks, as OBR seemed to be continually changing the file requirements. Frustrations sometime ran high, but Becky's patience and perseverance continued to pull us through. As we drew to the end of testing, Becky began to verify the data files that we were creating and each data element was scrutinized to insure its accuracy. She was decisively accurate and thorough throughout the entire verification process. She ultimately held herself accountable to provide accurate information to OBR.

Becky's dedication and commitment throughout the entire project were instrumental in allowing for a smooth implementation. The research and verification that she did in the earlier phases allowed us to successfully load the files without any errors prior to the deadlines.

Becky's exceptional performance on this project has also brought her respect outside the University community. During the Summer of 2002, OBR began an audit of our new Enrollment Data Collection System. At that time, Becky requested to have an auditor on-site so that we could work with them and explain our processes. OBR's response to her request undoubtedly showed the level of respect they have for Becky's work. They denied the request saying, "They didn't expect BGSU to have any problems and they would only send an auditor if they felt the University had been reporting data inaccurately."

It is obvious that Becky's high standards and genuine concern for others and the University are exemplary attributes that make her a true asset to Bowling Green State University. So it is without hesitation that I highly recommend her for the Michael R. Ferrari Award.

Sincerely,



Elaine Gerwin  
Systems Analyst

To Whom It May Concern:

I would like to nominate Becky McOmber for the Michael R. Ferrari Award. As Director of Records I met Becky in 1988, and worked with her until my retirement a few weeks ago. The last nine of those years she served in her current position as University Registrar.

When Becky became Registrar the Office of Registration and Records was experiencing very low staff morale. None of the staff was feeling very good about themselves or the office. The University had just been through the planning and implementation of a new administrative computer system, but there were still many problems to be solved.

Becky worked very hard to turn things around. The staff was reorganized to better serve the needs of the University. She worked on the aesthetics of the office. New carpeting was installed. Much of that work was done in the evenings and on weekends and she was always there to coordinate the process. During all of it she made sure the office was open for business during regular hours. Later, new workstations were installed and she personally selected plants and pictures to be added. All staff got updated computers. One ten Administration Building became a much nicer place to work and visit. As the looks of the office improved so did the morale and productivity of the staff.

While all of these cosmetic things were going on, the bumps that had been encountered while converting to the new administrative software were being addressed with Becky's input and encouragement. Every software fix meant better service to students and staff. Becky pushed for improved training on the administrative system, for staff inside and outside of Registration and Records. This also equated to better service.

Becky gets involved in many of the day to day operations of the office, but she also empowers her staff to do what needs to be done to improve service to the University. She always compliments and gives credit to staff members who have ideas for improvements or who have accepted and completed extra projects. She instills in her staff the importance of accuracy in all they do. A recent Board of Regents audit that was passed with flying colors exemplified the result of that accuracy.

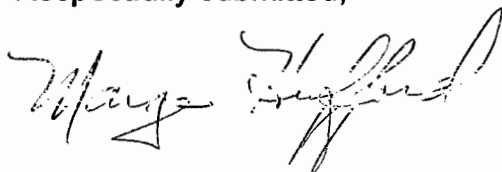
Several recent changes spearheaded by Becky have meant substantial monetary savings for the University in these tight budget times. Grades and schedules are no longer being mailed to students, which has saved thousands of dollars formerly spent on postage. Registration and Records recently took over the coordination of the online catalog and course list. Since it is all being done by one office the efficiency of the process has improved and money will be saved by not printing catalogs in the future. Becky has also been active in the development of new web applications such as grades, registration, and schedule of classes.

Some time ago Becky requested the addition of a staff position with one of the duties being webmaster for the office. Under her encouragement the office web site was redesigned and enlarged to provide students and staff with much more information. Also included are printable forms on the web, which means that students do not have to visit the office as often. Ordering transcripts is now easier.

To stay abreast of changes in her field, and to maintain continuing communication with other Ohio universities and colleges, Becky has been a member of the Ohio Association of Collegiate Registrars and Admissions Officers for many years. She served a term as Secretary of the organization, and also has been a member of several committees over the years. Becky has also encouraged the management staff in Registration and Records to be active in the organization.

Becky is an outstanding leader with the highest ethical standards. She deserves to be recognized by her peers for her many years of outstanding service. In her position of registrar, Becky embodies the University vision and core values, and does it all with the utmost "class."

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Mary Truffel". The signature is written in dark ink and is positioned below the "Respectfully submitted," text.



## Bowling Green State University

Vice Provost for Academic Services  
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6-23-03

TO: Deb Fleitz, Director of Public Events & Development, CMA  
 FROM: Alberto González, Vice Provost for Academic Services  
 RE: Nomination of Becky McOmber for Ferrari Award

A handwritten signature in black ink, appearing to read "Al González".

It is my great pleasure to nominate Rebecca K. McOmber, Registrar, for the 2003 Michael R. Ferrari Award. I truly believe, and the accompanying letters confirm, that Becky has made and continues to make tremendous contributions to the improvement of the University in a manner that is accepting and respectful of the needs of others.

I have known Becky since the late 1990s. In my capacity as department chair, I interacted with Becky occasionally. As vice provost for Academic Services, Becky has reported to me since August 2000.

Enclosed with this nominating letter are the following: a nomination form and four letters of support from, Elaine Gerwin, Systems Analyst in ITS, Dr. William Knight, Director of Institutional Research, Marge Hufford, Associate Registrar (retired), Brad Myers, Registrar, Ohio State University and former president of the Ohio Association of Collegiate Registrars and Admissions Officers (OACPAO).

In this nominating letter, I summarize how Becky exemplifies the attributes that the Ferrari Award recognizes and rewards.

Innovation and Initiative—Becky has shown this attribute in key ways. For example, when it became clear in 2000 that the Supernet project would fundamentally alter many services provided by Registration and Records (R&R), Becky began an office reorganization. Duties, titles and reporting lines were redesigned, but this was done in a way that played to staff strengths and in consultation with all the individuals affected. The reorganization went smoothly and R&R now is poised to implement Becky's vision for registration services.

This vision is clear—to deliver an accurate and accessible registration process and records maintenance program to students, faculty and staff. Major steps were taken this year with implementation of the electronic waitlist system (previously done by hand in department offices), the creation of the on-line course catalog, on-line posting of grades, on-line posting of class rosters and web-based course registration. Testing of the course pre-requisite checking will continue, the searchable course schedule book will be available, etc. Becky's innovative approach to services offered by R&R means that these services are highly responsive to the changing needs of our learning community. Her leadership in initiating registration improvements has transformed many basic services at the University. Further, these initiatives have empowered other areas to more fully utilize electronic means to improve services.



Performance—Instances of Becky’s contributions “above and beyond” her job description are found in the supporting letters, but I want to add a couple more. In 2000, when a senior student who had overcome many barriers to her education died from a medical condition, an academic dean asked about providing a degree posthumously. I didn’t know how this was done, or if it was possible. Becky provided all of the information and arranged for all of the necessary paperwork to generate the diploma. I know firsthand that that degree meant much to the family and friends of the student.

In another instance, several advisors and the General Counsel wanted to provide more information to students and faculty about FERPA laws. They could generate the text of what they wanted to convey, but they didn’t have a way to present their information. Becky volunteered a “button” on the R&R webpage and the information was posted *in three days*.

This year, when the university experienced an unexpected drop in first-to-second year student retention, our retention group was looking for ways to provide “early warning” to students who were experiencing academic difficulty. We wanted to “collect” midterm grades and report those to academic advisors, who would then conduct outreach to the students.

No one knew how this could be done, but Becky found a way. We went from nothing to a solid plan *in a matter of days*. We now have a permanent system for midterm grade collection that is beneficial to faculty, advisors, and most of all, students. Becky made this possible.

Becky serves on the Advising Network and on the Enrollment/Retention Monitoring Group, as well as on the President’s Advisory Committee. These roles are evidence that not only is Becky’s input valued in the most central circles, but she is willing to assist the University with long-term planning.

Becky also is active with the OACRAO and hosted their state meeting in Toledo. Brad Myers’ letter attests to her strong leadership within that organization.

Relationship with University Community—I can’t imagine any student or faculty member who hasn’t interacted in some way with R&P. Years after students graduate, they may need to contact R&P for a transcript. All students, faculty, and staff rely upon R&P to accurately report student data for state subsidy. R&P gathers and organizes literally millions of pieces of information, and gets it right.

The centrality of her office puts Becky in contact with all divisions of the University. As the accompanying letters describe, whether serving as a mentor to students or gaining the trust of OBP officials, Becky creates relationships based on caring and respect both on and off campus.

Becky accepts the critical nature of her responsibilities with seriousness, pride, humility, and grace. She will retire after next year, and now is the time to recognize her special contributions.

Thank you for the opportunity to submit this nomination. I’m sure you will consider excellent nominees; good luck with your deliberations!



## Bowling Green State University

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June 20, 2003

Dr. Alberto Gonzalez  
Vice Provost for Academic Services

Dear Al,

Please accept this letter of support for the nomination of Rebecca K. McOmber, Registrar, for the Michael R. Ferrari Award for this year. I have worked closely with Becky over the last seven years and feel that she exhibits exceptional performance as an administrative staff member as well as actively and consistently demonstrates each of BGSU's Core Values.

In terms of creativity and initiative, Becky's contributions over the years have been many, but current ones include providing leadership in developing applications on the web such as student registration, class schedules, degree audit and transcripts; these contribute to student satisfaction and success and a more effective and efficient work environment. As BGSU's liaison to the Ohio Board of Regents' Higher Education Information (HEI) system, I can attest to Becky's personal efforts in responding to numerous, complex, and constantly changing policies of the Ohio Board of Regents. The fact that BGSU's reporting of enrollment data is often used as an example within the state attests to Becky's professionalism in accomplishing these tasks. As the director of an office whose start-up and ongoing success would not have been possible without Becky's efforts and as a colleague who has served along with her on numerous University committees over the years, I can validate the fact that Becky effectively interacts with a wide variety of persons across the University.

In summary, I wholeheartedly support and endorse Becky's nomination for the Ferrari Award. As someone who interacts with a large number of administrative staff members myself, I don't think I can name anyone else who so fully demonstrates the qualities embodied in both the Ferrari Award criteria and BGSU's core values.

Sincerely,

A handwritten signature in cursive script, reading "William E. Knight".

William E. Knight, Ph.D.  
Director of Planning and  
Institutional Research